Student Satisfaction Inventory™

YES! We want to see how satisfied our students are and what’s important to them!

CLIENT INFORMATION

(DR / MR / MS / MRS)

INSTITUTION NAME

STREET ADDRESS

CITY

STATE

ZIP

TELEPHONE

FAX

EMAIL

DATE

INVENTORY MATERIALS

PLEASE INDICATE:

☑ Version for four-year colleges/universities

☑ Version for community, junior, and technical colleges

☑ Version for two-year career and private schools

ALSO INDICATE:

☑ Form A (70+ items in paper or online options)

☑ Form B (40+ items in paper or online options)

INVENTORY/TEST LICENSE — Order one paper survey for each student:

(All paper surveys must be in increments of 25).

☑ $1.70  4,000 or more paper inventories

☑ $1.75  2,500 to 3,975 paper inventories

☑ $2.00  1,000 to 2,475 paper inventories

☑ $2.20  100 to 975 paper inventories

*Online surveying, any quantity — Ruffalo Noel Levitz will contact you to set up your online account. Note: Online surveys are charged at the quantity rate listed above based on the number of completed surveys. You will be billed for this expense after the survey has been administered. Please leave quantity blank at right and go on to the next item.

PROCESSING AND SETUP FEE — (Applies to both paper and online administrations)

$250

1

$250

ADDITIONAL ONLINE ADMINISTRATION FEE — Charged per invited student and equals the number of numeric passcodes in the online system. Includes the email invitation to complete the survey and up to two additional reminders.

This is a required fee. NOTE: For invitations to more than 5,000 individuals, the fee is $0.15 each.

OPTIONAL MATERIALS

NOTE: All reports below are delivered in an electronic format via email along with your Main Campus Report, unless otherwise requested. Please indicate here if reports also should be shipped hard copy in a three-ring binder. An additional fee of $250 applies for paper reports.

OPTIONAL COMPARISON REPORTS

☑ Regional Comparison Group Report (Contact Ruffalo Noel Levitz for more information on the states included in each region.)

$75

$75

☑ Year-to-Year Comparison Report — Please indicate approximate timeframes for comparison (example: fall 2017 with fall 2015)

$100

$100

☑ Specialized Comparison Group (Price varies) — Create your own comparison group by selecting institutions from our list of participating institutions. The price varies based on the number of institutions you designate, and all groups must meet criteria established by Ruffalo Noel Levitz. Contact Ruffalo Noel Levitz for more information.

$75

$75

DEMOGRAPHIC GROUP REPORTS See reverse to indicate choice of target demographic group(s):

☑ Target Group Analysis — A report that highlights the scores of your selected target groups. Presents all scores in multi-column grids for easy comparison.

$90

$90

☑ Single-Group Analysis — A report focused solely on one target group. Presents scores in a variety of grids and graphs for thorough analysis. Provides national comparison group data for that target group.

$75

$75

☑ Custom Reports — Custom reports for Cross-tab and Multivariable Target Group Reports are available upon request. Please contact Ruffalo Noel Levitz to discuss options and applicable fees.

$75

$75

RAW DATA (Provides raw data for all student responses in SDF and tab delimited formats. SPSS syntax is included. Composite mean average results for all items also included in a text file.)

$175

$175

Prices subject to change.
The two kinds of Demographic Group Reports

1. Target Group Analysis
   Cost: $55 per box checked
   This report presents all scores for your chosen target group(s) in simple multi-column grids. The report includes all the mean satisfaction scores, mean importance scores, and performance gap scores for the inventory scales and items. At a glance, you’ll be able to compare your overall campus scores with such groups as males, females, full-time, part-time, day, evening, freshmen, sophomores, residence hall, etc.

2. Single-Group Analysis
   Cost: $90 per box checked
   This report focuses on one particular group (for example, female students or African-American students). You’ll receive a thorough analysis of the group’s inventory responses presented in a variety of grids, charts, and graphs. The report also includes all demographic data pertaining to the group, and national comparison data for the target demographic group at your type of institution.

How to Request Demographic Group Reports

1. Check the boxes below indicating the reports and demographics you want.
2. Count the boxes you checked for each report type (Single-Group Analysis and Target Group Analysis).
3. Write separate totals for each report type on the front of the order form (reverse).

Follow these steps to request reports focusing on specific groups of students on your campus. Note that to request a Single Group or Target Group report, use only one box to define each group. (For example, you can request a report on female students and one on African-American students, but not a Single Group or Target Group report on female African-American students.) Also, be sure each group you indicate is amply represented in the overall population of students you survey.

Multivariable and Cross-tab reports allow you to capture more than one demographic variable at a time (such as female African-American students or students 25 and older) and are available within the Custom Report options. Please contact Ruffalo Noel Levitz to discuss the options and applicable fees.