Dear Student,

Your institution is interested in systematically listening to its students. Therefore, your thoughtful and honest responses to this inventory are very important.

You are being asked to share feedback about your school experiences thus far. Your responses will give your school leadership insights about the aspects of school that are important to you as well as how satisfied you are with them.

--- Thank you for your participation.

Instructions:
- Use a No. 2 pencil only. Please do not use ink or ballpoint pen.
- Erase changes completely and cleanly.
- Completely darken the oval that corresponds to your response.

Each item below describes an expectation about your experiences at this school. On the left, tell us how important it is for your institution to meet this expectation. On the right tell us how satisfied you are that your institution has met this expectation.

<table>
<thead>
<tr>
<th>Importance to me...</th>
<th>My level of satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - not important</td>
<td>very satisfied - 7</td>
</tr>
<tr>
<td>2 - not very</td>
<td>satisfied - 6</td>
</tr>
<tr>
<td>important</td>
<td>somewhat satisfied - 5</td>
</tr>
<tr>
<td>3 - somewhat</td>
<td>neutral - 4</td>
</tr>
<tr>
<td>unimportant</td>
<td>somewhat dissatisfied - 3</td>
</tr>
<tr>
<td>4 - neutral</td>
<td>not very satisfied - 2</td>
</tr>
<tr>
<td>5 - somewhat</td>
<td>not satisfied - 1</td>
</tr>
<tr>
<td>important</td>
<td>does not apply</td>
</tr>
</tbody>
</table>

1. The school staff are caring and helpful. 1 2 3 4 5 6 7
2. Classes are scheduled at times that are convenient for me. 1 2 3 4 5 6 7
3. My academic advisor is available when I need help. 1 2 3 4 5 6 7
4. Security staff respond quickly to calls for assistance. 1 2 3 4 5 6 7
5. Financial aid awards are announced in time to be helpful in planning. 1 2 3 4 5 6 7
6. Library resources and services are adequate. 1 2 3 4 5 6 7
7. Admissions staff provide personalized attention prior to enrollment. 1 2 3 4 5 6 7
8. The quality of instruction I receive in most of my classes is excellent. 1 2 3 4 5 6 7
9. I am able to register for the classes I need with few conflicts. 1 2 3 4 5 6 7
10. Parking lots are well-lighted and secure. 1 2 3 4 5 6 7
11. Counseling services are available if I need them. 1 2 3 4 5 6 7
12. Faculty are fair and unbiased in their treatment of individual students. 1 2 3 4 5 6 7
13. The school is safe and secure for all students. 1 2 3 4 5 6 7
14. My academic advisor is knowledgeable about my program requirements. 1 2 3 4 5 6 7
15. Financial aid counseling is available if I need it. 1 2 3 4 5 6 7
16. My advisor helps me apply my program of study to career goals. 1 2 3 4 5 6 7
17. Admissions counselors accurately portray program offerings in their recruiting practices. 1 2 3 4 5 6 7
18. Computer labs are adequate and accessible. 1 2 3 4 5 6 7
19. Registration processes and procedures are convenient. 1 2 3 4 5 6 7
20. Students are made to feel welcome here. 1 2 3 4 5 6 7

Please do not mark in this area.
Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 41 - 50 is provided as a response area for those additional questions. Continue on to item 51 when you have completed this section.
Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

59. So far, how has your school experience met your expectations?
   1. Much worse than I expected
   2. Quite a bit worse than I expected
   3. Worse than I expected
   4. About what I expected
   5. Better than I expected
   6. Quite a bit better than I expected
   7. Much better than I expected

60. Rate your overall satisfaction with your experience here thus far.
   1. Not satisfied at all
   2. Not very satisfied
   3. Somewhat dissatisfied
   4. Neutral
   5. Somewhat satisfied
   6. Satisfied
   7. Very satisfied

61. All in all, if you had it to do over again, would you enroll here?
   1. Definitely not
   2. Probably not
   3. Maybe not
   4. I don’t know
   5. Maybe yes
   6. Probably yes
   7. Definitely yes

Choose the one response that best describes you and darken the corresponding oval for each of the items below.

62. Gender:
   1. Female
   2. Male

63. Age:
   1. 18 and under
   2. 19 to 24
   3. 25 to 34
   4. 35 to 44
   5. 45 and over

64. Ethnicity/Race:
   1. Alaskan Native
   2. American Indian
   3. Asian
   4. Black/African-American
   5. Hispanic or Latino (including Puerto Rican)
   6. Native Hawaiian or Pacific Islander
   7. Caucasian/White
   8. Multi-racial
   9. Other

65. Primary Enrollment Status:
   1. Morning
   2. Afternoon
   3. Evening
   4. Weekend

66. Current Class Load:
   1. Full-time
   2. Part-time

67. Class Level:
   (Years in attendance at this school)
   1. 1 or less
   2. 2
   3. 3
   4. 4 or more

68. Current GPA:
   1. No credits earned
   2. 1.00 or below
   3. 2.0 - 2.49
   4. 2.5 - 2.99
   5. 3.0 - 3.49
   6. 3.5 or above

69. Current Educational Goal:
   1. Diploma/certificate
   2. Associate degree
   3. Bachelor’s degree
   4. Master’s degree
   5. Transfer to another institution
   6. Other

70. Employment:
   1. Full-time off campus
   2. Part-time off campus
   3. Full-time on campus
   4. Part-time on campus
   5. Not employed

CONTINUE TO THE NEXT PAGE
Choose the one response that best describes you and darken the corresponding oval for each of the items below.

71. Current Residence:
   1. Residence hall
   2. Own house
   3. Rent room or apartment off campus
   4. Parent's home
   5. Other

72. Residence Classification:
   1. In-state
   2. Out-of-state
   3. International (not U.S. citizen)

73. When I entered this institution, it was my:
   1. 1st choice
   2. 2nd choice
   3. 3rd choice or lower

74. Do you plan to transfer to another institution?
   1. Yes
   2. No

75. Membership(s) in campus organizations, including athletics:
   1. None
   2. One or two
   3. Three or four
   4. Five or more

76. My primary source for paying my tuition and fees is:
   1. Scholarships
   2. Financial aid
   3. Family contributions
   4. Self support
   5. Other

Your numeric identifier is requested for research purposes and will not appear on any report.
Your response is voluntary.

77. Major:
   Fill in major code from list provided by your institution.

78. Item requested by your institution:
   1.
   2.
   3.
   4.
   5.

Thank you for taking the time to complete this inventory.
Please do not fold.