Dear Student,

Your institution is interested in systematically listening to its students. Therefore, your thoughtful and honest responses to this inventory are very important.

You are being asked to share feedback about your college experiences thus far. Your responses will give your campus leadership insights about the aspects of college that are important to you as well as how satisfied you are with them.

— Thank you for your participation.

Instructions:

• Use a No. 2 pencil only. Please do not use ink or ballpoint pen.
• Erase changes completely and cleanly.
• Completely darken the oval that corresponds to your response.

Each item below describes an expectation about your experiences on this campus. On the left, tell us how important it is for your institution to meet this expectation. On the right tell us how satisfied you are that your institution has met this expectation.

1. The campus staff are caring and helpful.
2. Registration processes are reasonable and convenient.
3. The campus is safe and secure for all students.
4. The content of the courses within my major is valuable.
5. Administrators are available to hear students' concerns.
6. Billing policies are reasonable.
7. Admission staff provide personalized attention prior to enrollment.
8. Financial aid awards are announced in time to be helpful in college planning.
9. Library resources and services are adequate.
10. My academic advisor helps me set goals to work toward.
11. Financial aid counseling is available if I need it.
12. The amount of student parking space on campus is adequate.
13. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air conditioning, telephones, etc.)
14. Faculty are fair and unbiased in their treatment of individual students.
15. Computer labs are adequate and accessible.
16. My academic advisor is available when I need help.
17. There are sufficient courses within my program of study available each term.
18. Parking lots are well-lighted and secure.
19. Residence hall staff are concerned about me as an individual.
20. Tutoring services are readily available.
Tuition paid is a worthwhile investment.

Students are free to express their ideas on this campus.

Mentors are available to guide my career and life goals.

On the whole, the campus is well-maintained.

Admissions counselors accurately portray the campus in their recruiting practices.

There are adequate services to help me decide upon a career.

I seldom get the "run-around" when seeking information on this campus.

The quality of instruction I receive in most of my classes is excellent.

Student activity fees are put to good use.

Faculty use a variety of technology and media in the classroom.

There is an adequate selection of food available on campus.

Students are made to feel welcome here.

Faculty provide timely feedback about my academic progress.

My academic advisor is knowledgeable about requirements in my major.

This institution helps me identify resources to finance my education.

Security staff respond quickly to calls for assistance.

There is a strong commitment to diversity on this campus.

I receive ongoing feedback about progress toward my academic goals.

Student disciplinary procedures are fair.

Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).

Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 46 - 55 is provided as a response area for those additional questions. Continue on to item 56 when you have completed this section.
Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

### 64. So far, how has your college experience met your expectations?
- [ ] Much worse than I expected
- [ ] Quite a bit worse than I expected
- [ ] Worse than I expected
- [ ] About what I expected
- [ ] Better than I expected
- [ ] Quite a bit better than I expected
- [ ] Much better than I expected

### 65. Rate your overall satisfaction with your experience here thus far.
- [ ] Not satisfied at all
- [ ] Not very satisfied
- [ ] Somewhat dissatisfied
- [ ] Neutral
- [ ] Somewhat satisfied
- [ ] Satisfied
- [ ] Very satisfied

### 66. All in all, if you had it to do over again, would you enroll here?
- [ ] Definitely not
- [ ] Probably not
- [ ] Maybe not
- [ ] I don't know
- [ ] Maybe yes
- [ ] Probably yes
- [ ] Definitely yes

Choose the one response that best describes you and darken the corresponding oval for each of the items below.

### 67. Gender:
- [ ] Female
- [ ] Male

### 68. Age:
- [ ] 18 and under
- [ ] 19 to 24
- [ ] 25 to 34
- [ ] 35 to 44
- [ ] 45 and over

### 69. Ethnicity/Race:
- [ ] Alaskan Native
- [ ] American Indian
- [ ] Asian
- [ ] Black/African-American
- [ ] Hispanic or Latino (including Puerto Rican)
- [ ] Native Hawaiian or Pacific Islander
- [ ] White/Caucasian
- [ ] Multi-racial
- [ ] Other

### 70. Primary Enrollment Status:
- [ ] Day
- [ ] Evening
- [ ] Weekend

### 71. Current Class Load:
- [ ] Full-time
- [ ] Part-time

### 72. Class Level:
- [ ] Freshman
- [ ] Sophomore
- [ ] Junior
- [ ] Senior
- [ ] Special Student
- [ ] Graduate/Professional
- [ ] Other

### 73. Current GPA:
- [ ] No credits earned
- [ ] 1.99 or below
- [ ] 2.0 - 2.49
- [ ] 2.5 - 2.99
- [ ] 3.0 - 3.49
- [ ] 3.5 or above

### 74. Current Educational Goal:
- [ ] Associate degree
- [ ] Bachelor's degree
- [ ] Master's degree
- [ ] Doctorate or professional degree
- [ ] Certification (initial or renewal)
- [ ] Self-improvement/pleasure
- [ ] Job-related training
- [ ] Other

### 75. Employment:
- [ ] Full-time off campus
- [ ] Part-time off campus
- [ ] Full-time on campus
- [ ] Part-time on campus
- [ ] Not employed

CONTINUE TO THE NEXT PAGE
Choose the one response that best describes you and darken the corresponding oval for each of the items below.

76. Current Residence:
   1. Residence hall
   2. Fraternity / Sorority
   3. Own house
   4. Rent room or apartment off campus
   5. Parent’s home
   6. Other

77. Residence Classification:
   1. In-state
   2. Out-of-state
   3. International (not U.S. citizen)

78. When I entered this institution, it was my:
   1. 1st choice
   2. 2nd choice
   3. 3rd choice or lower

79. Did you transfer to this college from another institution?
   1. Yes
   2. No

80. Do you plan to transfer to another institution?
   1. Yes
   2. No

81. Membership(s) in campus organizations, including athletics:
   1. None
   2. One or two
   3. Three or four
   4. Five or more

82. My primary source for paying my tuition and fees is:
   1. Scholarships
   2. Financial aid
   3. Family contributions
   4. Self support
   5. Other

Your numeric identifier is requested for research purposes and will not appear on any report.

Your response is voluntary.

83. Major:
   Fill in major code from list provided by your institution.

84. Item requested by your institution:
   1
   2
   3
   4
   5
   6

Thank you for taking the time to complete this inventory.
Please do not fold.