Dear Student,

Your institution is interested in systematically listening to its students. Therefore, your thoughtful and honest responses to this inventory are very important.

You are being asked to share feedback about your college experiences thus far. Your responses will give your campus leadership insights about the aspects of college that are important to you as well as how satisfied you are with them.

— Thank you for your participation.

Instructions:
• Use a No. 2 pencil only. Please do not use ink or ballpoint pen.
• Erase changes completely and cleanly.
• Completely darken the oval that corresponds to your response.

Each item below describes an expectation about your experiences on this campus. On the left, tell us how important it is for your institution to meet this expectation. On the right, tell us how satisfied you are that your institution has met this expectation.

1. The campus staff are caring and helpful.
2. Classes are scheduled at times that are convenient for me.
3. My academic advisor is available when I need help.
4. Security staff respond quickly to calls for assistance.
5. Financial aid awards are announced in time to be helpful in college planning.
6. Library resources and services are adequate.
7. Admissions staff provide personalized attention prior to enrollment.
8. The quality of instruction I receive in most of my classes is excellent.
9. I am able to register for classes I need with few conflicts.
10. Parking lots are well-lighted and secure.
11. Counseling services are available if I need them.
12. Faculty are fair and unbiased in their treatment of individual students.
13. The campus is safe and secure for all students.
14. My academic advisor is knowledgeable about my program requirements.
15. Financial aid counseling is available if I need it.
16. My advisor helps me apply my program of study to career goals.
17. Admissions counselors accurately portray program offerings in their recruiting practices.
18. Computer labs are adequate and accessible.
19. Registration processes are reasonable and convenient.
20. Students are made to feel welcome here.
Administrators are available to hear students' concerns.

Faculty are usually available to students outside of class (during office hours, by phone or by e-mail).

I receive ongoing feedback about progress toward my academic goals.

Tuition paid is a worthwhile investment.

There are convenient ways of paying my school bill.

The assessment and course placement procedures are reasonable.

Faculty use a variety of technology and media in the classroom.

I am able to take care of college-related business at times that are convenient for me.

The amount of student parking space on campus is adequate.

My academic advisor is knowledgeable about transfer requirements of other schools.

This institution helps me identify resources to finance my education.

The equipment in the lab facilities is kept up to date.

Faculty provide timely feedback about my academic progress.

There are adequate services to help me decide upon a career.

Tutoring services are readily available.

This campus provides online access to services I need.

I seldom get the "run-around" when seeking information on this campus.

Most classes deal with practical experiences and applications.

On the whole, the campus is well-maintained.

There are sufficient courses within my program of study available each term.

Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 41 - 50 is provided as a response area for those additional questions. Continue on to item 51 when you have completed this section.
Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

59. So far, how has your college experience met your expectations?
   1. Much worse than I expected
   2. Quite a bit worse than I expected
   3. Worse than I expected
   4. About what I expected
   5. Better than I expected
   6. Quite a bit better than I expected
   7. Much better than I expected

60. Rate your overall satisfaction with your experience here thus far.
   1. Not satisfied at all
   2. Not very satisfied
   3. Somewhat dissatisfied
   4. Neutral
   5. Somewhat satisfied
   6. Satisfied
   7. Very satisfied

61. All in all, if you had it to do over again, would you enroll here?
   1. Definitely not
   2. Probably not
   3. Maybe not
   4. I don't know
   5. Maybe yes
   6. Probably yes
   7. Definitely yes

Choose the one response that best describes you and darken the corresponding oval for each of the items below.

62. Gender:
   1. Female
   2. Male

63. Age:
   1. 18 and under
   2. 19 to 24
   3. 25 to 34
   4. 35 to 44
   5. 45 and over

64. Ethnicity/Race:
   1. Alaskan Native
   2. American Indian
   3. Asian
   4. Black/African-American
   5. Hispanic or Latino (including Puerto Rican)
   6. Native Hawaiian or Pacific Islander
   7. White/Caucasian
   8. Multi-racial
   9. Other

65. Primary Enrollment Status:
   1. Day
   2. Evening
   3. Weekend

66. Current Class Load:
   1. Full-time
   2. Part-time
Choose the one response that best describes you and darken the corresponding oval for each of the items below.

71. Current Residence:
   - Residence hall
   - Own house
   - Rent room or apartment off campus
   - Parent’s home
   - Other

72. Residence Classification:
   - In-state
   - Out-of-state
   - International (not U.S. citizen)

73. When I entered this institution, it was my:
   - 1st choice
   - 2nd choice
   - 3rd choice or lower

74. Do you plan to transfer to another institution?
   - Yes
   - No

75. Membership(s) in campus organizations, including athletics:
   - None
   - One or two
   - Three or four
   - Five or more

76. My primary source for paying my tuition and fees is:
   - Scholarships
   - Financial aid
   - Family contributions
   - Self support
   - Other

Your numeric identifier is requested for research purposes and will not appear on any report.
Your response is voluntary.

77. Major:
   Fill in major code from list provided by your institution.

78. Item requested by your institution:

Thank you for taking the time to complete this inventory.
Please do not fold.