

Importance to me ...

- 1 - not important at all
- 2 - not very important
- 3 - somewhat unimportant
- 4 - neutral
- 5 - somewhat important
- 6 - important
- 7 - very important
- does not apply

... My level of satisfaction

- not available/not used
- very satisfied - 7
- satisfied - 6
- somewhat satisfied - 5
- neutral - 4
- somewhat dissatisfied - 3
- not very satisfied - 2
- not satisfied at all - 1

| | | | | |
|---------------|-----------------------|--|---------------|-----------------------|
| 1 2 3 4 5 6 7 | <input type="radio"/> | 21. The amount of student parking space on campus is adequate. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 22. My academic advisor is knowledgeable about transfer requirements of other schools. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 23. This institution helps me identify resources to finance my education. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 24. The equipment in the lab facilities is kept up to date. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 25. Faculty provide timely feedback about my academic progress. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 26. There are adequate services to help me decide upon a career. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 27. Tutoring services are readily available. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 28. This campus provides online access to services I need. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 29. There are convenient ways of paying my school bill. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 30. The assessment and course placement procedures are reasonable. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 31. Faculty use a variety of technology and media in the classroom. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 32. I am able to take care of college-related business at times that are convenient for me. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 33. Administrators are available to hear students' concerns. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 34. Faculty are usually available to students outside of class (during office hours, by phone or by e-mail). | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 35. I receive ongoing feedback about progress toward my academic goals. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 36. Tuition paid is a worthwhile investment. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 37. I seldom get the "run-around" when seeking information on this campus. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 38. Most classes deal with practical experiences and applications. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 39. On the whole, the campus is well-maintained. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 40. There are sufficient courses within my program of study available each term. | 1 2 3 4 5 6 7 | <input type="radio"/> |

Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 41 - 50 is provided as a response area for those additional questions. Continue on to item 51 when you have completed this section.

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| | | | | | |
|---------------|-----------------------|--|-----|---------------|-----------------------|
| 1 2 3 4 5 6 7 | <input type="radio"/> | 41. (If items 41-50 not available, skip to item 51.) | 41. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 42. | 42. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 43. | 43. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 44. | 44. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 45. | 45. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 46. | 46. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 47. | 47. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 48. | 48. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 49. | 49. | 1 2 3 4 5 6 7 | <input type="radio"/> |
| 1 2 3 4 5 6 7 | <input type="radio"/> | 50. | 50. | 1 2 3 4 5 6 7 | <input type="radio"/> |

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How **important** were each of the following factors in your decision to enroll here?

- | | |
|-----------------------|--|
| <input type="radio"/> | 51. Cost |
| <input type="radio"/> | 52. Financial assistance |
| <input type="radio"/> | 53. Academic reputation |
| <input type="radio"/> | 54. Future career opportunities |
| <input type="radio"/> | 55. Personal recommendations |
| <input type="radio"/> | 56. Distance from campus |
| <input type="radio"/> | 57. Information on the campus Web site |
| <input type="radio"/> | 58. Campus visits |

Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

- | | | |
|---|--|---|
| <p>59. So far, how has your college experience met your expectations?</p> <ul style="list-style-type: none"> ① Much worse than I expected ② Quite a bit worse than I expected ③ Worse than I expected ④ About what I expected ⑤ Better than I expected ⑥ Quite a bit better than I expected ⑦ Much better than I expected | <p>60. Rate your overall satisfaction with your experience here thus far.</p> <ul style="list-style-type: none"> ① Not satisfied at all ② Not very satisfied ③ Somewhat dissatisfied ④ Neutral ⑤ Somewhat satisfied ⑥ Satisfied ⑦ Very satisfied | <p>61. All in all, if you had it to do over again, would you enroll here?</p> <ul style="list-style-type: none"> ① Definitely not ② Probably not ③ Maybe not ④ I don't know ⑤ Maybe yes ⑥ Probably yes ⑦ Definitely yes |
|---|--|---|

Choose the one response that best describes you and darken the corresponding oval for each of the items below.

- | | |
|--|---|
| <p>62. Gender:</p> <ul style="list-style-type: none"> ① Female ② Male | <p>67. Class Level: (Years in attendance at this college)</p> <ul style="list-style-type: none"> ① 1 or less ② 2 ③ 3 ④ 4 or more |
| <p>63. Age:</p> <ul style="list-style-type: none"> ① 18 and under ② 19 to 24 ③ 25 to 34 ④ 35 to 44 ⑤ 45 and over | <p>68. Current GPA:</p> <ul style="list-style-type: none"> ① No credits earned ② 1.99 or below ③ 2.0 - 2.49 ④ 2.5 - 2.99 ⑤ 3.0 - 3.49 ⑥ 3.5 or above |
| <p>64. Ethnicity/Race:</p> <ul style="list-style-type: none"> ① Alaskan Native ② American Indian ③ Asian ④ Black/African-American ⑤ Hispanic or Latino (including Puerto Rican) ⑥ Native Hawaiian or Pacific Islander ⑦ White/Caucasian ⑧ Multi-racial ⑨ Other | <p>69. Current Educational Goal:</p> <ul style="list-style-type: none"> ① Associate degree ② Vocational/technical program ③ Transfer to another institution ④ Certification (initial or renewal) ⑤ Self-improvement/pleasure ⑥ Job-related training ⑦ Other |
| <p>65. Primary Enrollment Status:</p> <ul style="list-style-type: none"> ① Day ② Evening ③ Weekend | <p>70. Employment:</p> <ul style="list-style-type: none"> ① Full-time off campus ② Part-time off campus ③ Full-time on campus ④ Part-time on campus ⑤ Not employed |
| <p>66. Current Class Load:</p> <ul style="list-style-type: none"> ① Full-time ② Part-time | |

CONTINUE TO THE NEXT PAGE

