

Importance to me . . .

- 1 - not important at all
 2 - not very important
 3 - somewhat unimportant
 4 - neutral
 5 - somewhat important
 6 - important
 7 - very important

does not apply

. . . My level of satisfaction

not available/not used

- very satisfied - 7
 satisfied - 6
 somewhat satisfied - 5
 neutral - 4
 somewhat dissatisfied - 3
 not very satisfied - 2
 not satisfied at all - 1

1 2 3 4 5 6 7	<input type="radio"/>	21. There are a sufficient number of study areas available.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	22. People at this school respect and are supportive of each other.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	23. Faculty are understanding of students' unique life circumstances.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	24. Parking lots are well-lighted and secure.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	25. My academic advisor is concerned about my success as an individual.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	26. Library staff are helpful and approachable.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	27. The school staff are caring and helpful.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	28. It is an enjoyable experience to be a student at this school.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	29. Faculty are fair and unbiased in their treatment of individual students.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	30. The career services office provides students with the help they need to get a job.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	31. The school is safe and secure for all students.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	32. My academic advisor is knowledgeable about my program requirements.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	33. Admissions representatives accurately portray the school in their recruiting practices.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	34. Computer labs are adequate and accessible.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	35. Policies and procedures regarding registration and course selection are clear and well-publicized.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	36. Students are made to feel welcome at this school.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	37. Faculty take into consideration student differences as they teach a course.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	38. The student center is a comfortable place for students to spend their leisure time.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	39. The amount of student parking space is adequate.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	40. My advisor is knowledgeable about the transfer requirements of other schools.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	41. Admissions staff are knowledgeable.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	42. The equipment in the lab facilities is kept up to date.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	43. Class change (drop/add) policies are reasonable.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	44. I generally know what's happening at this school.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	45. This institution has a good reputation within the community.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	46. Faculty provide timely feedback about student progress in a course.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	47. There are adequate services to help me decide upon a career.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	48. Advising staff care about students as individuals.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	49. Admissions representatives respond to prospective students' unique needs and requests.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	50. Tutoring services are readily available.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	51. There are convenient ways of paying my school bill.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	52. This school does whatever it can to help me reach my educational goals.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	53. The assessment and course placement procedures are reasonable.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	54. Faculty are interested in my academic problems.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	55. Academic support services adequately meet the needs of students.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	56. The business office is open during hours which are convenient for most students.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	57. Administrators are approachable to students.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	58. Nearly all of the faculty are knowledgeable in their fields.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	59. New student orientation services help students adjust to school.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	60. Billing policies are reasonable.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	61. Faculty are usually available after class and during office hours.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	62. Bookstore staff are helpful.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	63. I seldom get the "run-around" when seeking information at this school.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	64. Nearly all classes deal with practical experiences and applications.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	65. Students are notified early in the term if they are doing poorly in a class.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	66. Program requirements are clear and reasonable.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	67. Channels for expressing student complaints are readily available.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	68. On the whole, the school is well-maintained.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	69. There is a good variety of courses provided at this school.	1 2 3 4 5 6 7	<input type="radio"/>
1 2 3 4 5 6 7	<input type="radio"/>	70. I am able to experience intellectual growth here.	1 2 3 4 5 6 7	<input type="radio"/>

Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 71 - 80 is provided as a response area for those additional questions. Continue on to item 81 when you have completed this section.

Importance to me My level of satisfaction									
1 - not important at all 2 - not very important 3 - somewhat unimportant 4 - neutral 5 - somewhat important 6 - important 7 - very important does not apply										not available/not used very satisfied - 7 satisfied - 6 somewhat satisfied - 5 neutral - 4 somewhat dissatisfied - 3 not very satisfied - 2 not satisfied at all - 1									
(If items 71-80 not available, skip to item 81.)																			
71.	1	2	3	4	5	6	7	71.	1	2	3	4	5	6	7				
72.	1	2	3	4	5	6	7	72.	1	2	3	4	5	6	7				
73.	1	2	3	4	5	6	7	73.	1	2	3	4	5	6	7				
74.	1	2	3	4	5	6	7	74.	1	2	3	4	5	6	7				
75.	1	2	3	4	5	6	7	75.	1	2	3	4	5	6	7				
76.	1	2	3	4	5	6	7	76.	1	2	3	4	5	6	7				
77.	1	2	3	4	5	6	7	77.	1	2	3	4	5	6	7				
78.	1	2	3	4	5	6	7	78.	1	2	3	4	5	6	7				
79.	1	2	3	4	5	6	7	79.	1	2	3	4	5	6	7				
80.	1	2	3	4	5	6	7	80.	1	2	3	4	5	6	7				
How <u>satisfied</u> are you that this school demonstrates a commitment to meeting the needs of:																			
81.	1	2	3	4	5	6	7	81.	1	2	3	4	5	6	7				
82.	1	2	3	4	5	6	7	82.	1	2	3	4	5	6	7				
83.	1	2	3	4	5	6	7	83.	1	2	3	4	5	6	7				
84.	1	2	3	4	5	6	7	84.	1	2	3	4	5	6	7				
85.	1	2	3	4	5	6	7	85.	1	2	3	4	5	6	7				
86.	1	2	3	4	5	6	7	86.	1	2	3	4	5	6	7				
How <u>important</u> were each of the following factors in your decisions to enroll here?																			
87.	1	2	3	4	5	6	7	87.	1	2	3	4	5	6	7				
88.	1	2	3	4	5	6	7	88.	1	2	3	4	5	6	7				
89.	1	2	3	4	5	6	7	89.	1	2	3	4	5	6	7				
90.	1	2	3	4	5	6	7	90.	1	2	3	4	5	6	7				
91.	1	2	3	4	5	6	7	91.	1	2	3	4	5	6	7				
92.	1	2	3	4	5	6	7	92.	1	2	3	4	5	6	7				
93.	1	2	3	4	5	6	7	93.	1	2	3	4	5	6	7				
94.	1	2	3	4	5	6	7	94.	1	2	3	4	5	6	7				
95.	1	2	3	4	5	6	7	95.	1	2	3	4	5	6	7				

Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

96. So far, how has your school experience met your expectations?

- ① Much worse than I expected
- ② Quite a bit worse than I expected
- ③ Worse than I expected
- ④ About what I expected
- ⑤ Better than I expected
- ⑥ Quite a bit better than I expected
- ⑦ Much better than I expected

97. Rate your overall satisfaction with your experience here thus far.

- ① Not satisfied at all
- ② Not very satisfied
- ③ Somewhat dissatisfied
- ④ Neutral
- ⑤ Somewhat satisfied
- ⑥ Satisfied
- ⑦ Very satisfied

98. All in all, if you had it to do over again, would you enroll here?

- ① Definitely not
- ② Probably not
- ③ Maybe not
- ④ I don't know
- ⑤ Maybe yes
- ⑥ Probably yes
- ⑦ Definitely yes

CONTINUE TO THE NEXT PAGE

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