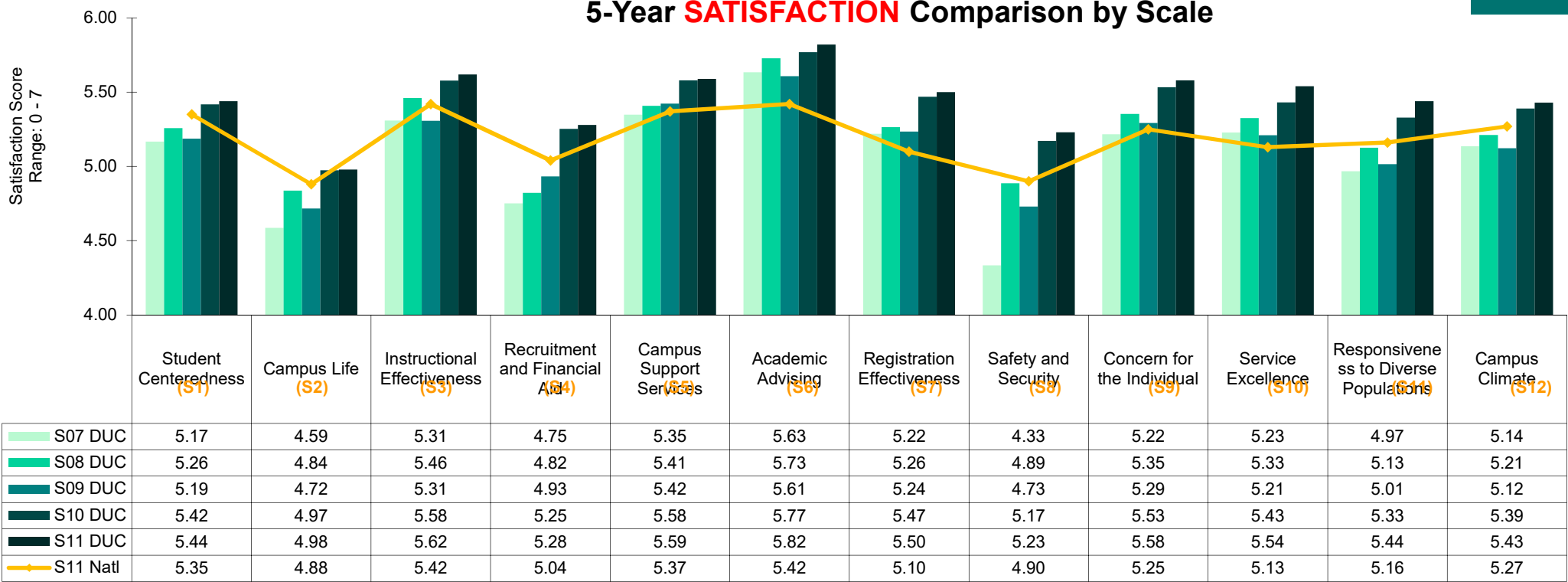
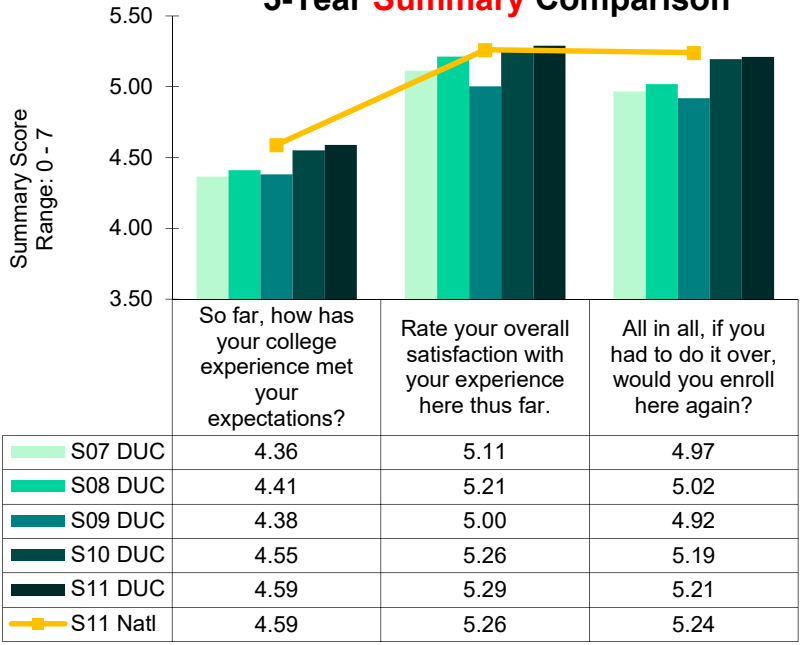


5-Year SATISFACTION Comparison by Scale



5-Year Summary Comparison



Institutional Strengths Recognized by SSI Participants in 5 Years*

- 33. My academic advisor is knowledgeable about requirements in my major. (S6)
- 8. The content of the courses within my major is valuable. (S3)
- 6. My academic advisor is approachable. (S6)
- 68. Nearly all of the faculty are knowledgeable in their field. (S3)
- 14. My academic advisor is concerned about my success as an individual. (S6)
- 39. I am able to experience intellectual growth here. (S3)
- 65. Faculty are usually available after class and during office hours. (S3)
- 27. The personnel involved in registration are helpful. (S7)
- 72. On the whole, the campus is well-maintained. (S5)

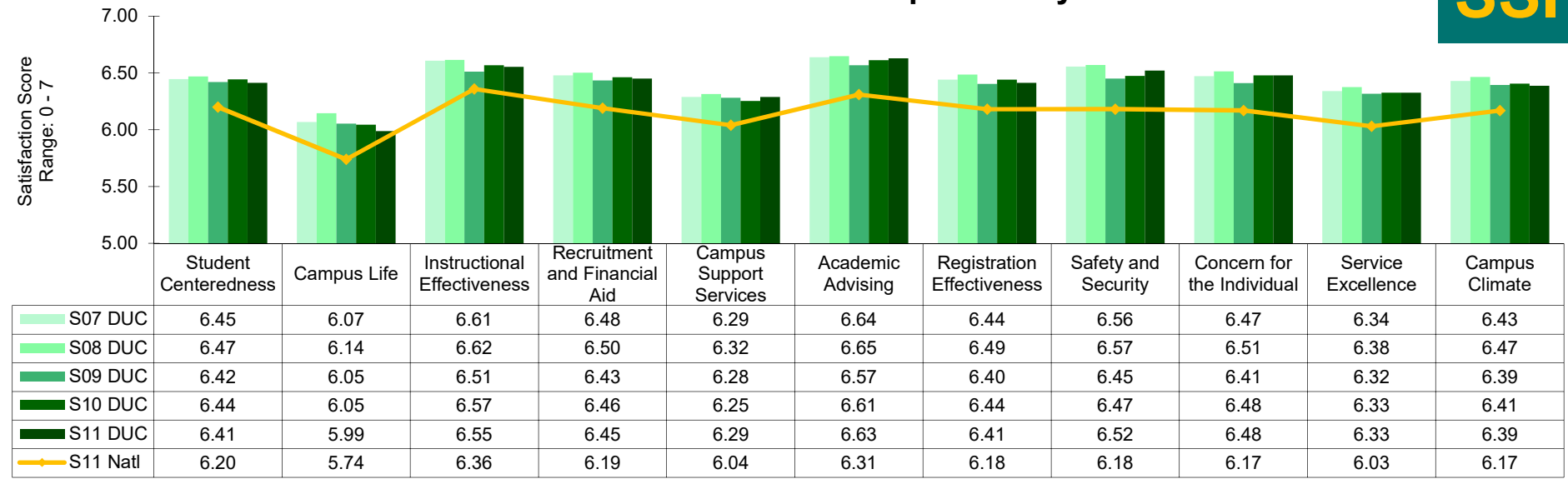
Institutional Challenges Recognized by SSI Participants in 5 Years*

- 66. Tuition paid is a worthwhile investment. (S12)
- 17. Adequate financial aid is available for most students. (S4)
- 83. Campus item 10: Classroom schedules do not conflict with each other.
- 12. Financial aid awards are announced to students in time to be helpful in college planning. (S4)
- 5. Financial aid counselors are helpful. (S4)
- 69. There is a good variety of courses provided on this campus. (S3)
- 11. Billing policies are reasonable. (S7)
- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.) (S2)

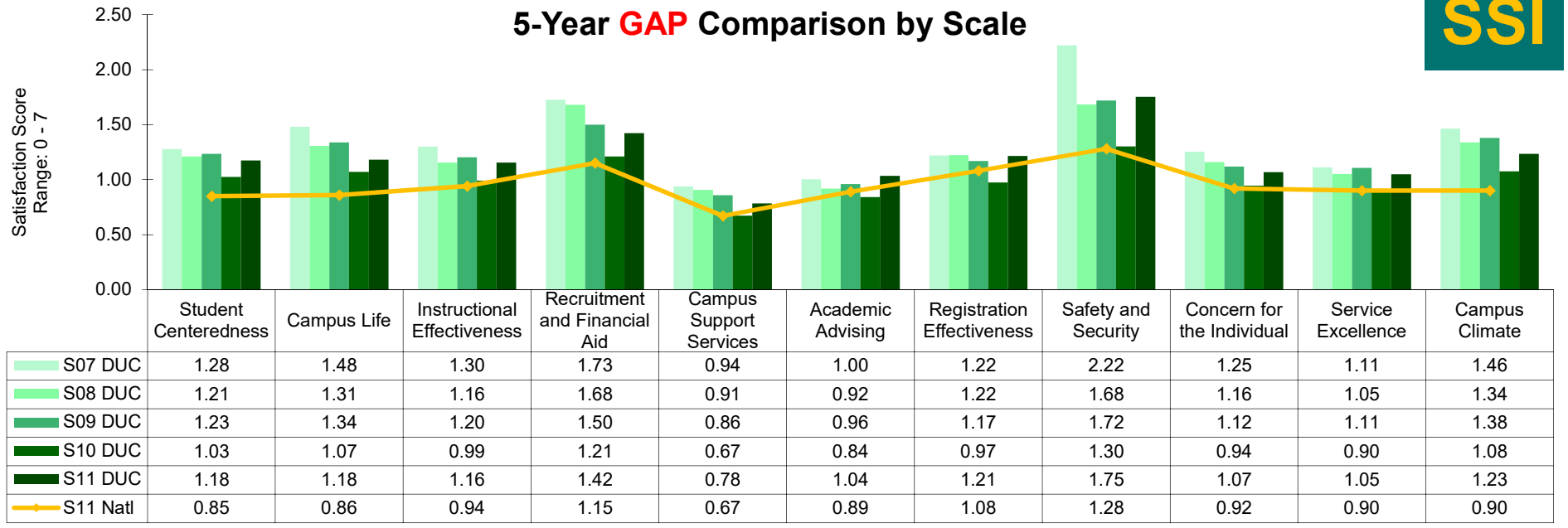
* Number before each statement is the item number in the survey. Number with "S" prefix in parentheses indicates the scale the statement is under.



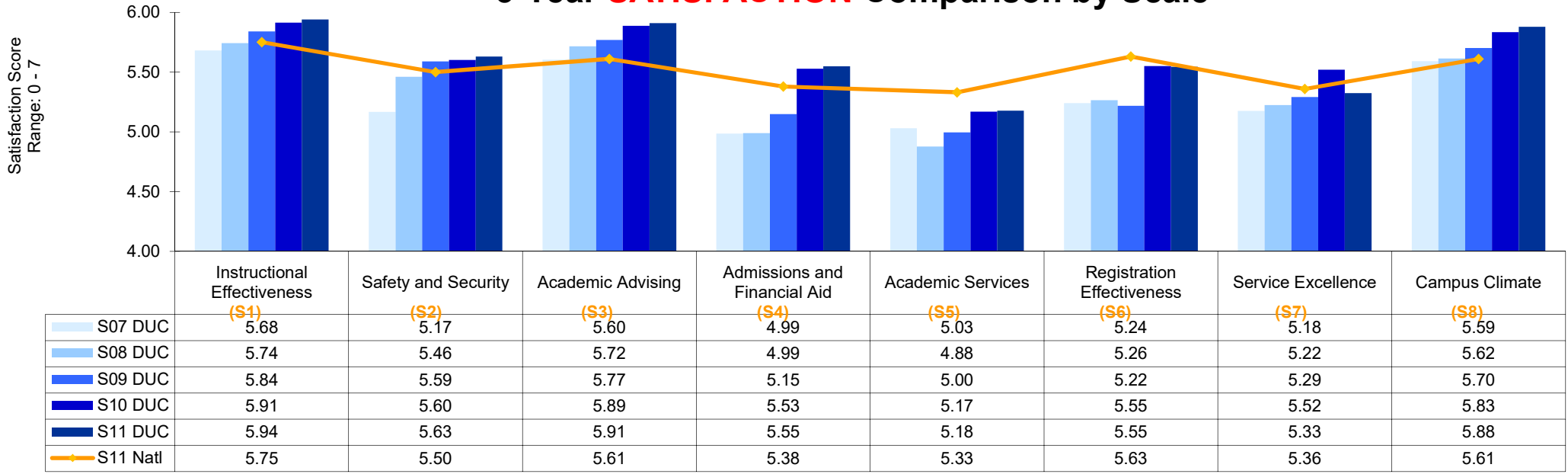
5-Year **IMPORTANCE** Comparison by Scale



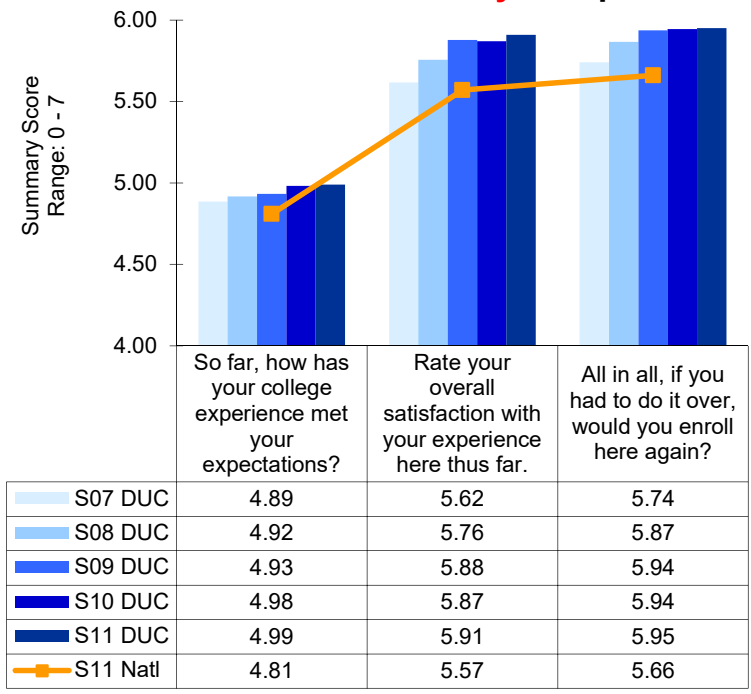
5-Year **GAP** Comparison by Scale



5-Year SATISFACTION Comparison by Scale



5-Year Summary Comparison



Institutional Strengths Recognized by ASPS Participants in 5 Years*

- 42. Nearly all faculty are knowledgeable in their field. (S1)
- 19. My academic advisor is knowledgeable about requirements in my major. (S3)
- 14. Faculty are fair and unbiased in their treatment of individual students. (S1)
- 28. My academic advisor is accessible by telephone and e-mail. (S3)
- 7. The staff at this institution are caring and helpful. (S7)
- 40. Faculty are usually available for adult students outside the classroom by phone, e-mail or in-person. (S1)
- 27. This institution has a good reputation within the community. (S8)

Additional Strengths Recognized in S11

- 41. Major requirements are clear and reasonable. (S1)
- 2. Faculty care about me as an individual. (S1)
- 11. My academic advisor is concerned about my success as an individual. (S3)
- 31. I am able to register for classes by personal computer, fax, or telephone. (S6)
- 22. Security staff respond quickly in emergencies. (S2)

Institutional Challenges Recognized by ASPS Participants in 5 Years*

- 21. Tuition paid is a worthwhile investment. (S8)

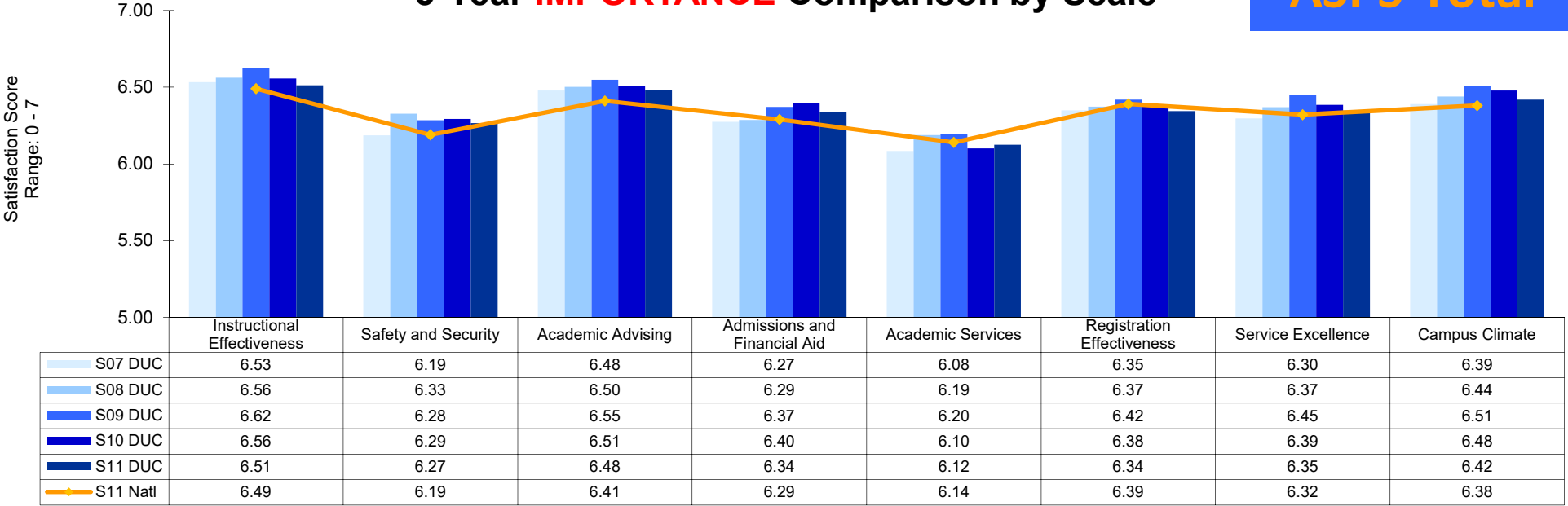
Additional Challenges Recognized in S11

- 23. Adequate financial aid is available for most adult students. (S4)
- 29. I seldom get the "run-around" when seeking information at this institution. (S7)
- 34. I receive complete information on the availability of financial aid. (S4)
- 50. My advisor helps me apply my academic major to specific career goals. (S3)
- 65. Campus item: "Information technology on campus meets my needs."
- 49. There are sufficient options within my program of study. (S1)
- 46. This institution provides timely responses to student complaints. (S7)
- 43. This institution offers a variety of payment plans for adult students. (S6)

* Number before each statement is the item number in the survey. Number with "S" prefix in parentheses indicates the scale the statement is under.

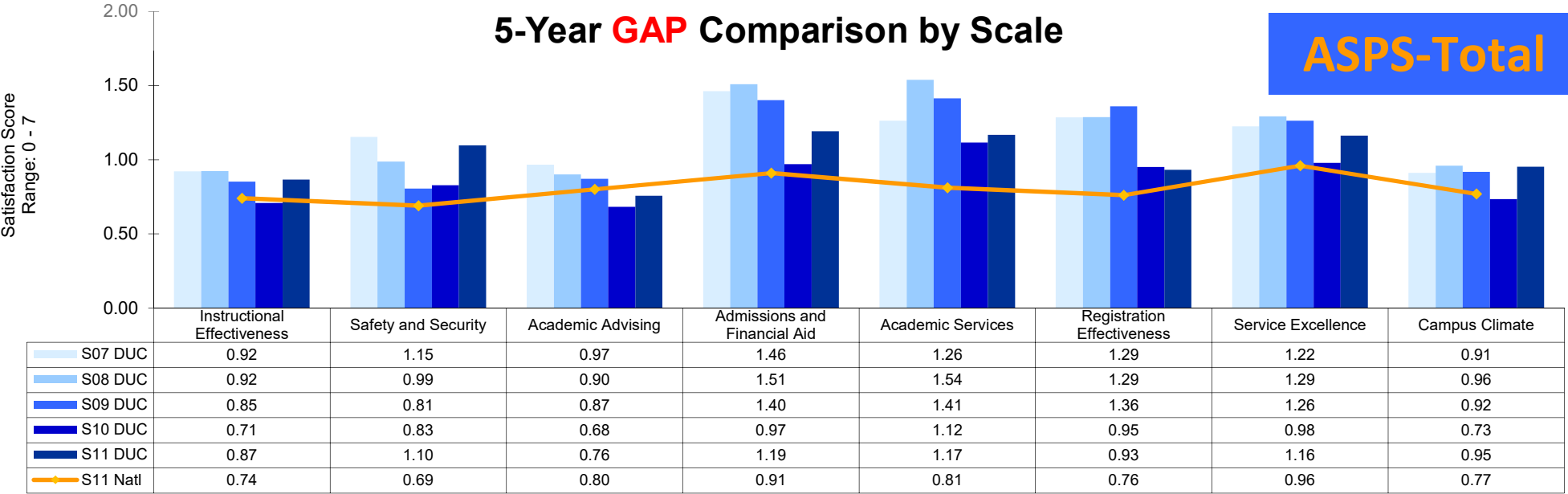
ASPS-Total

5-Year **IMPORTANCE Comparison by Scale**

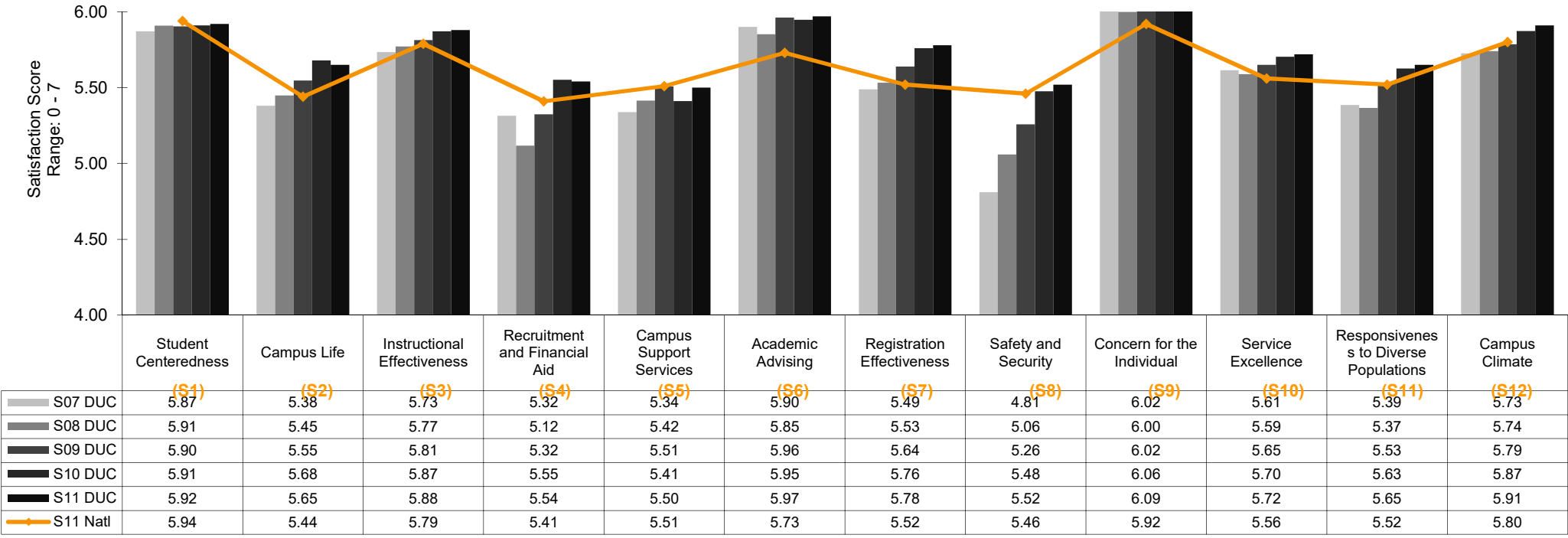


5-Year **GAP Comparison by Scale**

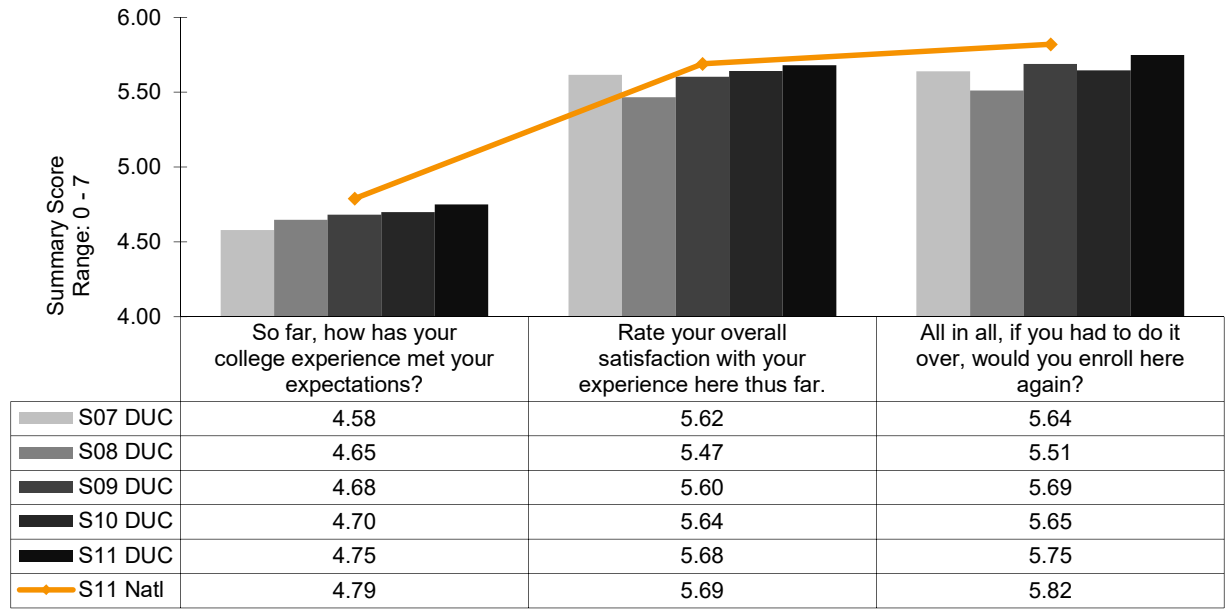
ASPS-Total



5-Year AGREEMENT Comparison by Scale

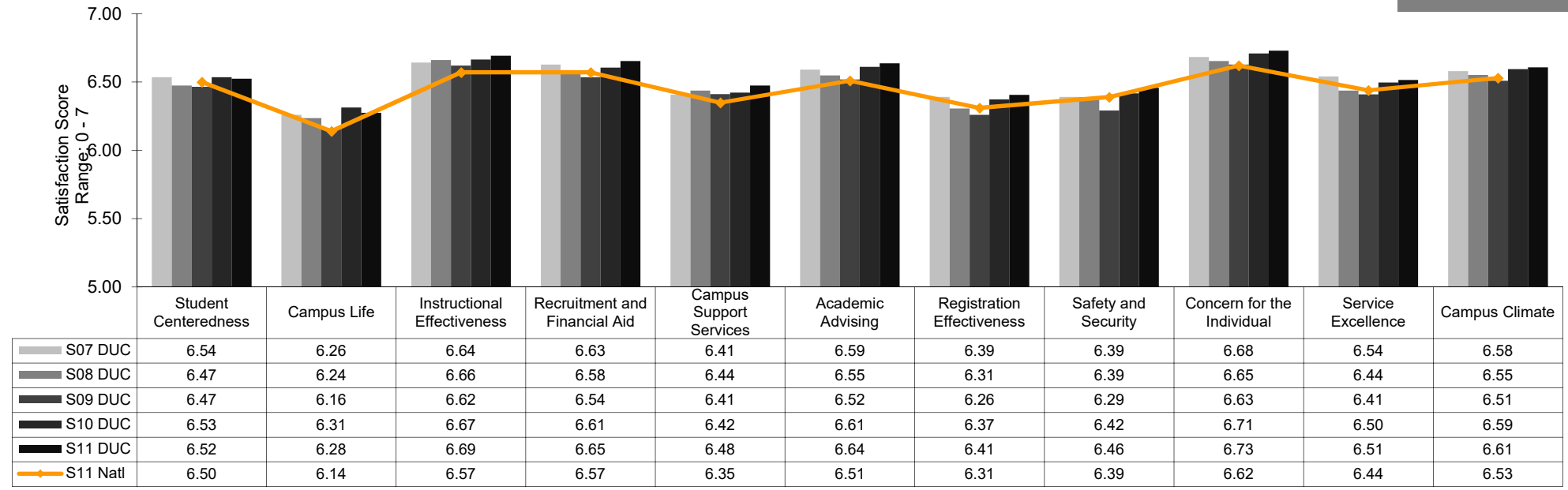


5-Year Summary Comparison

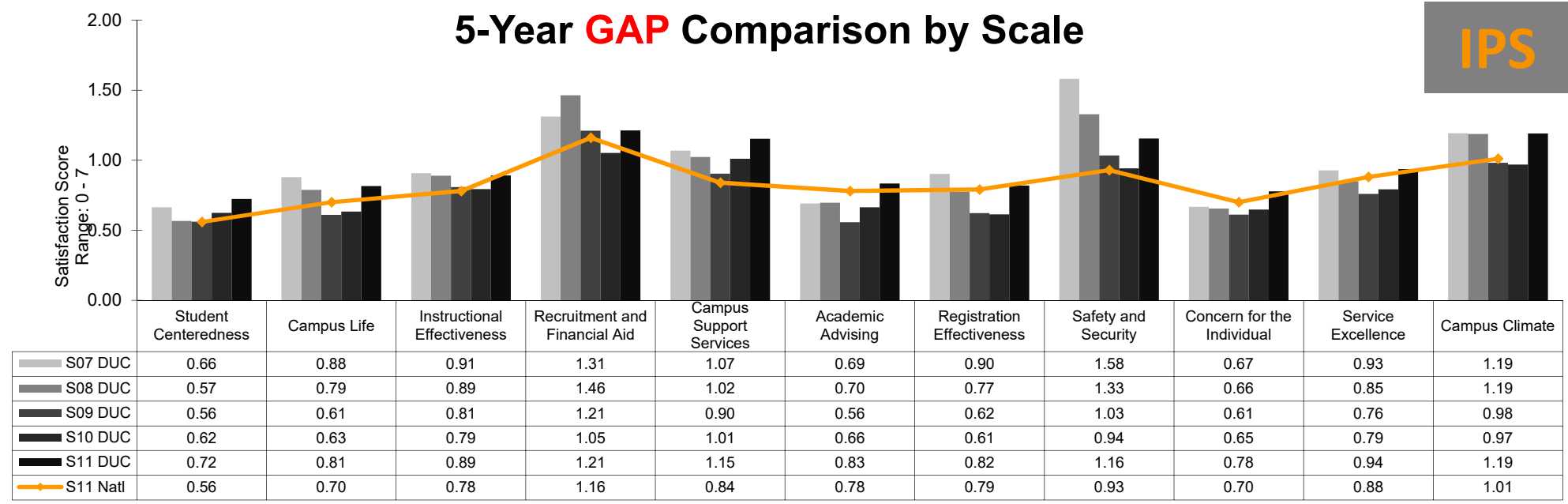




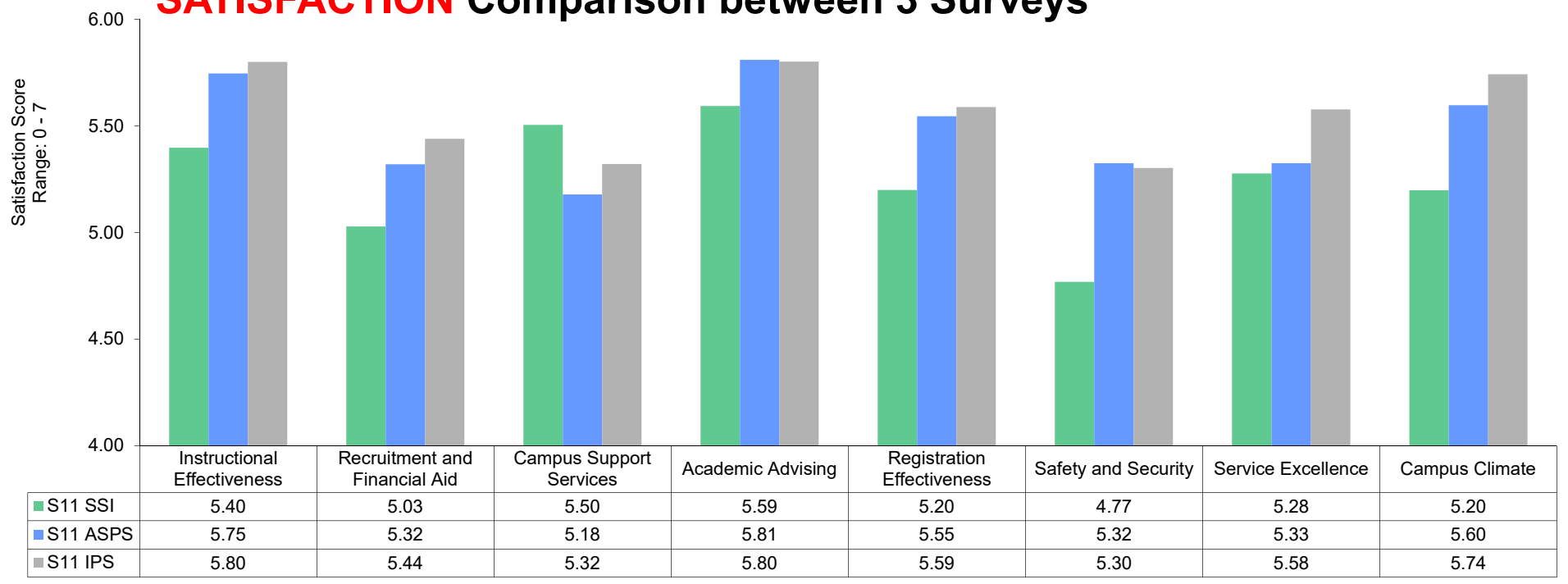
5-Year **IMPORTANCE** Comparison by Scale



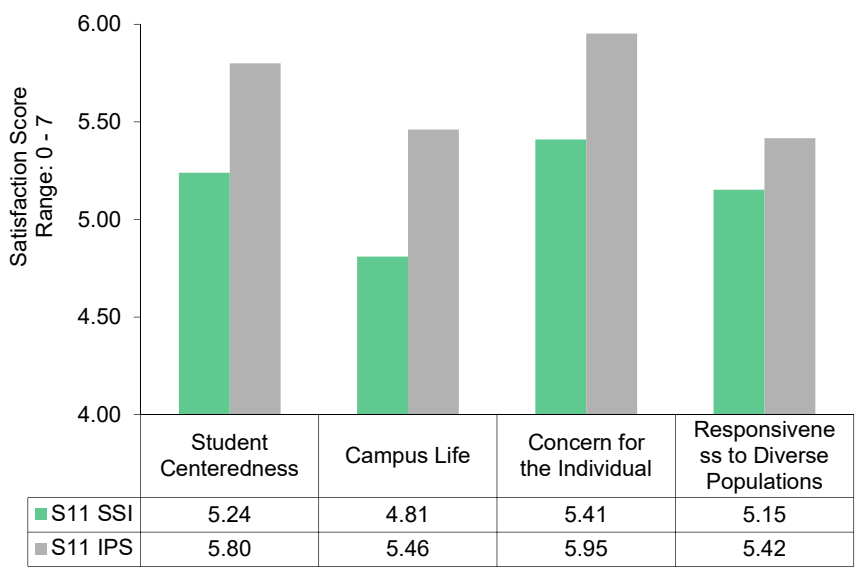
5-Year **GAP** Comparison by Scale



SATISFACTION Comparison between 3 Surveys

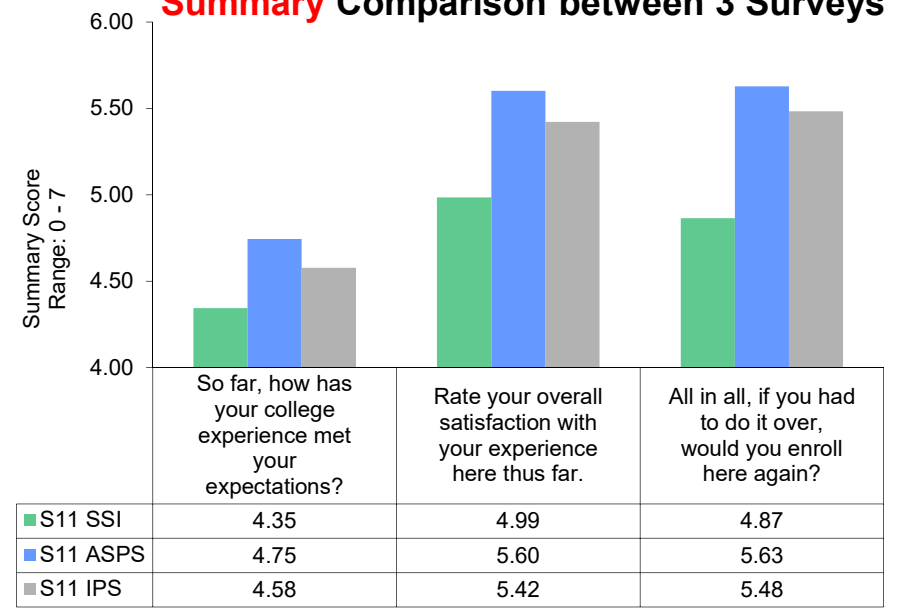


SSI/IPS Comparison by Scale*



* ASPS does not have these scales.

Summary Comparison between 3 Surveys

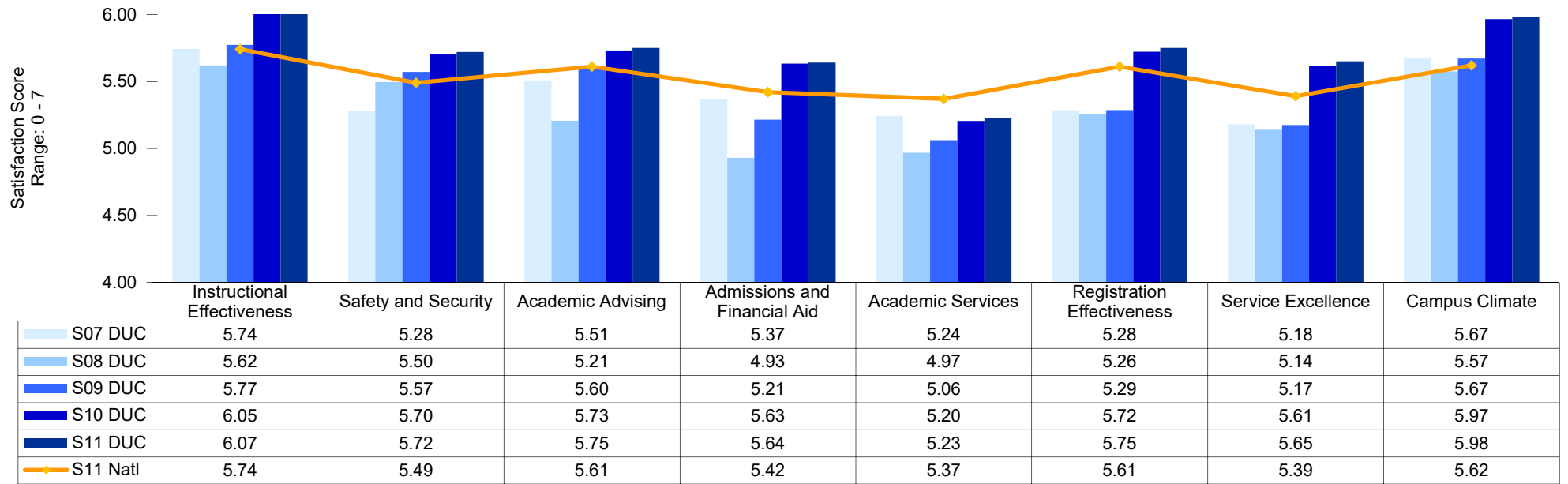


SSI, ASPS, and IPS Participation

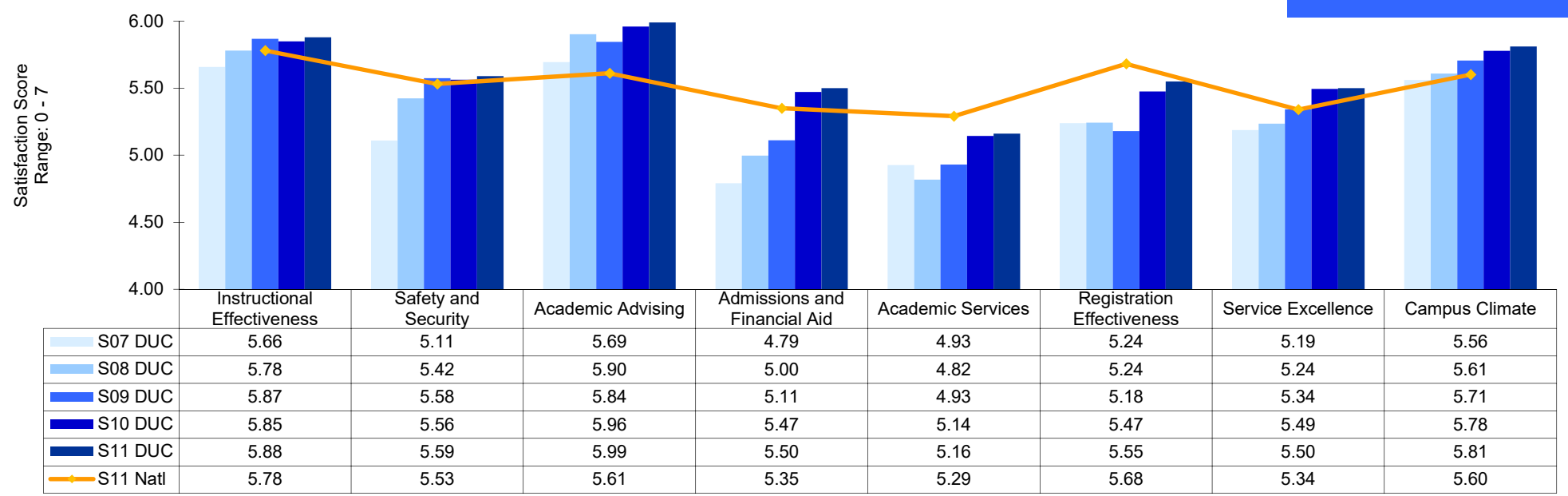
	S07	S08	S09	S10	S11
SSI	363 / 1,166 = 31%	311 / 1,149 = 27%	298 / 1,105 = 27%	398 / 1,166 = 34%	359/1,297 = 28%
ASPS	204 / 757 = 27%	284 / 813 = 35%	213 / 778 = 27%	262 / 840 = 31%	208/822 = 25%
<i>Graduate</i>	119 / 553 = 22%	203 / 598 = 34%	134 / 570 = 24%	168 / 640 = 26%	130/617 = 21%
<i>Pathways</i>	75 / 204 = 37%	81 / 215 = 38%	79 / 208 = 38%	94 / 199 = 47%	69/205 = 34%
IPS	217 / 627 = 35%	234 / 592 = 40%	200 / 506 = 40%	257 / 522 = 49%	222/556 = 40%
TOTAL	31%	32%	30%	36%	29%

Note: Participation Rate = Participants / Invitees

5-Year Pathways **SATISFACTION** Comparison by Scale

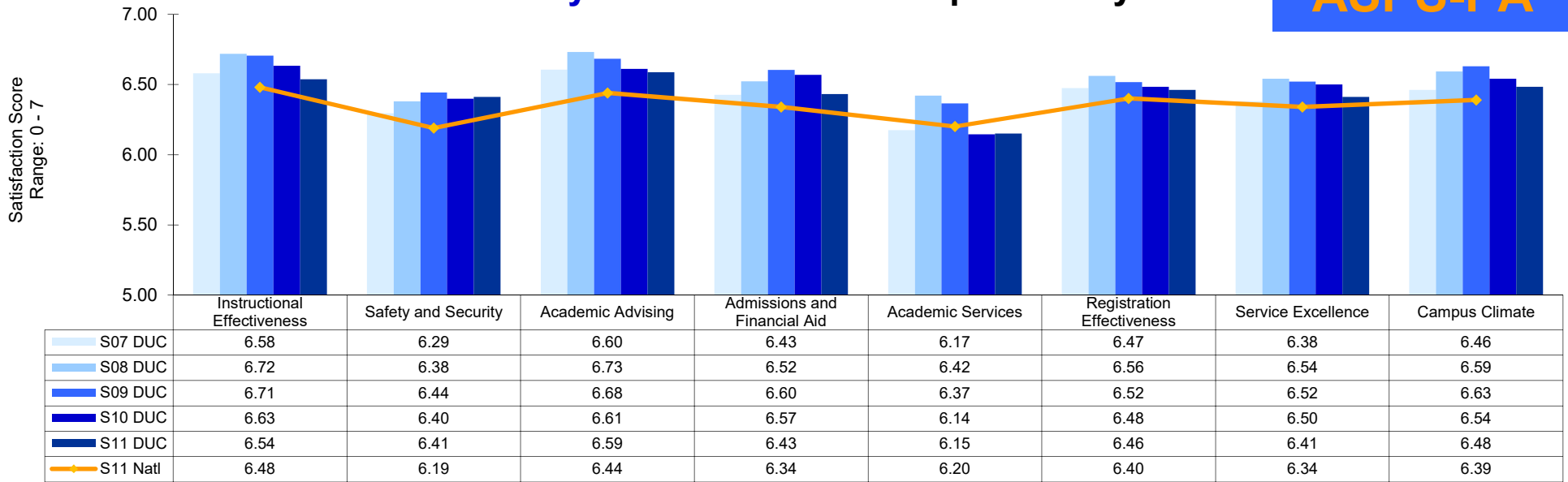


5-Year Graduate **SATISFACTION** Comparison by Scale



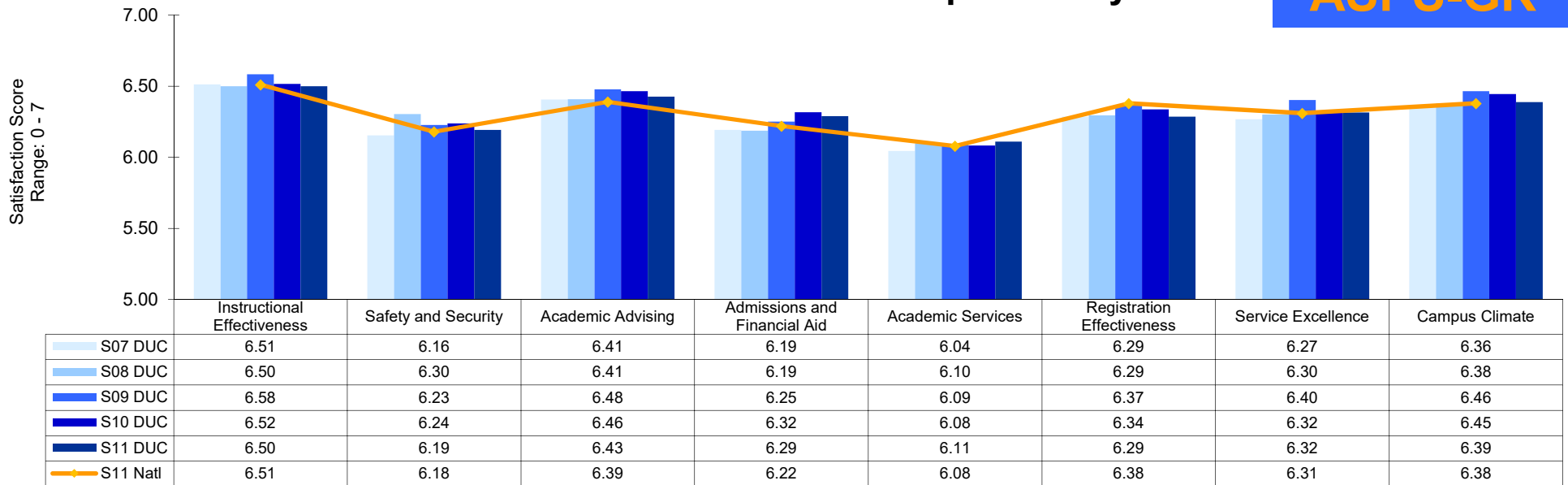
5-Year Pathways **IMPORTANCE** Comparison by Scale

ASPS-PA



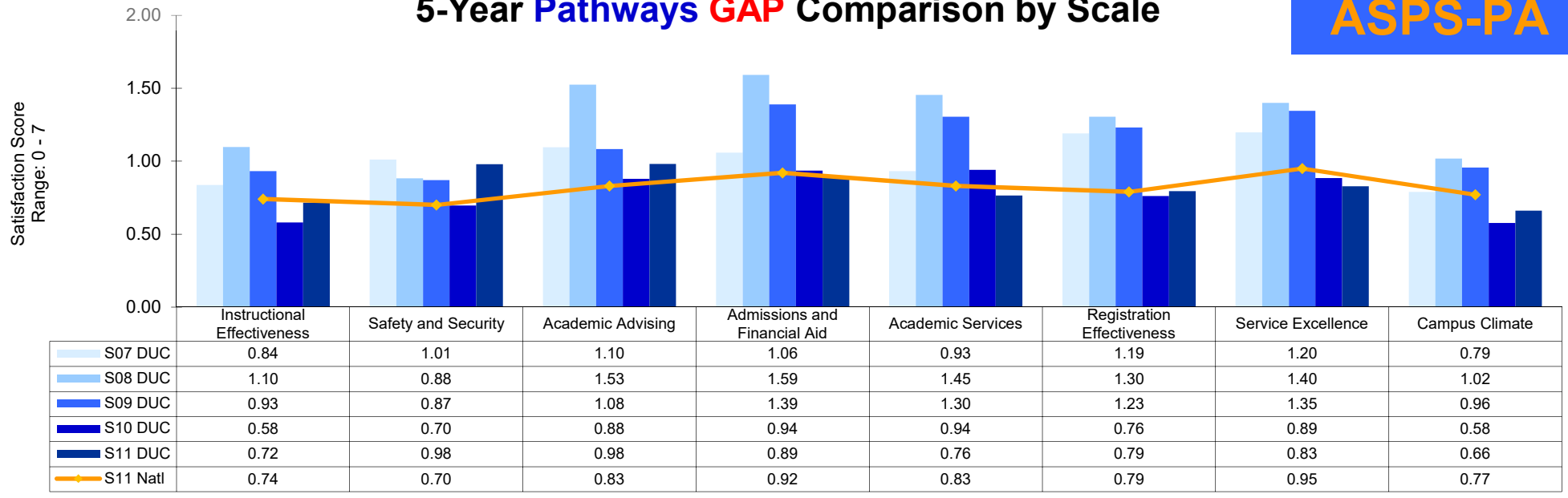
5-Year Graduate **IMPORTANCE** Comparison by Scale

ASPS-GR



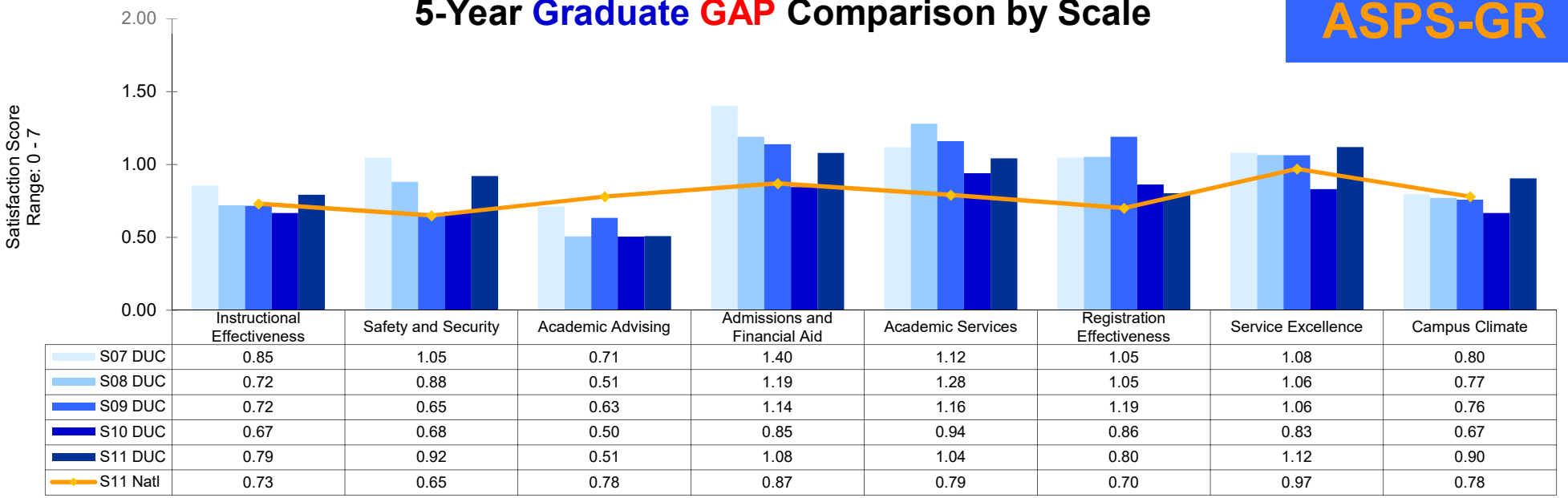
5-Year Pathways GAP Comparison by Scale

ASPS-PA

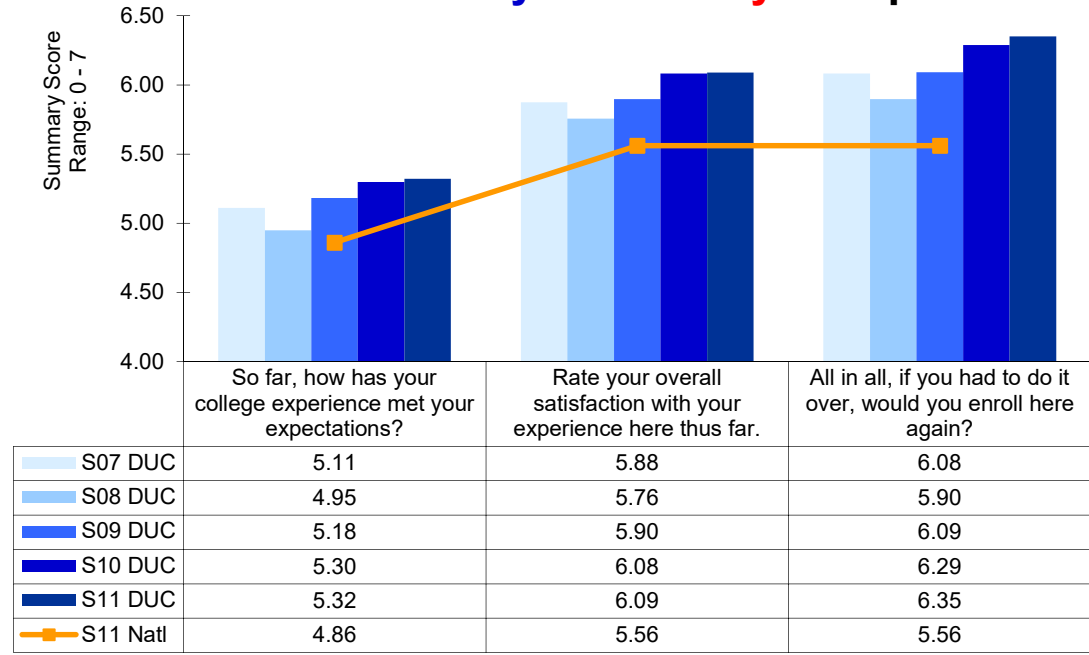


5-Year Graduate GAP Comparison by Scale

ASPS-GR



5-Year Pathways Summary Comparison



ASPS-PA

5-Year Graduate Summary Comparison

ASPS-GR

