Retention Data Center System Requirements

The **Coordinator site**: www.RuffaloNL.com/myRuffaloNL

- Internet Explorer 10 and 11 is required to access this site.
- For report viewing and printing, your machine must be capable of loading and running Adobe Reader 8.0 and higher.

Survey site: https://studentsurvey.ruffalonl.com/school&surveynames

E-token survey site: https://studentsurvey.ruffalonl.com/token.aspx

Security

The Retention Data Center is protected by **Go Daddy SSL Certificate**

- The site has a SSLV3 certificate issued by Go Daddy Secure Certificate Authority – G2
- GoDaddy has verified the organizational name and that Ruffalo Noel Levitz has the proof of right to use it.
- The site legitimately runs under the auspices of Ruffalo Noel Levitz.
- All information sent to this site, if in an SSL session, is encrypted, protecting against disclosure to third parties.

Included with the security measures is the **Federal Family Educational Rights and Privacy Act (FERPA)** notice. This notice appears prior to all report access and when setting up permission levels on your campus for report viewing by campus personnel.

Anti-Virus Software

For confidentiality reasons we do not disclose the specific types of software we use. However, all applicable systems (including the RNL Retention Management System) are configured with Information Security Department approved anti-virus software. The anti-virus solution is able to detect, remove and protect against all known types of malicious software such as viruses, Trojans, worms, spyware, adware, and rootkits. The software is configured to receive automatic updates, perform periodic scans, log anti-virus events with routing to a central logging solution, and end users can configure or disable the software.