30 Ways To Amplify Your Annual Giving

Chad Warren

Senior Associate Vice President University of Nevada-Las Vegas

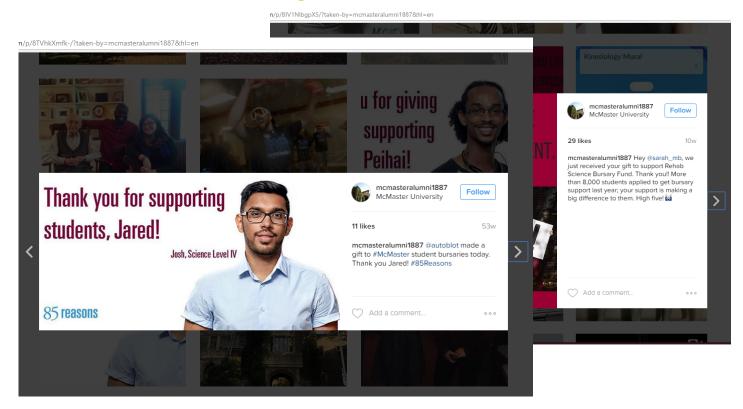
Brian Gawor, CFRE

Vice President Research, RNL



Social Media Stewardship

Make gratitude social





Social Ambassadors

Peer to peer is the Millennial authenticity engine

•Recent giving day:

\$393,681

- ■1,781 gifts
- **837**

from direct ambassador influence



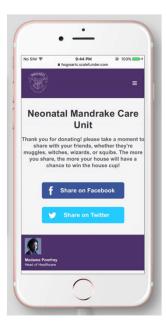
ALPHA DELTA PI



Enable Social Sharing

After online AND offline giving







Student Philanthropy - Phonathons

Asking → Giving

94%

 Of phonathon callers say they're more likely to give 90%

 Of philanthropy course participants still giving after five years



Engage Millennials as Volunteers

They will be more likely to give

82%

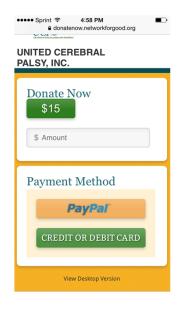
of Millennial alumni who have volunteered with their alma mater plan to donate.

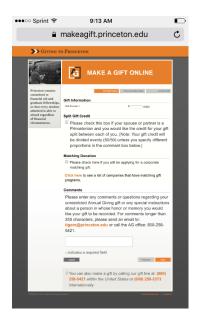
2014 Millennial Alumni Survey, themillennialimpact.org



Mobile Optimization

If it's not mobile optimized, it's dead to them







Customized Giving Pages

If you are using just one page, you're doing it wrong

- Customized ask amounts
- Theme to match related appeals
 - ■CYE-Holiday
 - Phonathon fulfillment
 - Recurring Giving Campaign
 - Matching Challenge





Stop Asking for Everything

Reduce Giving Page Friction

- How many clicks does it take to give?
- 3 minutes and 58 seconds on average for an online purchase.
- 4 minutes and 15 seconds for online donations*.
- Ask your team: "What do we actually need to accept a gift?"

MAKE A GIFT

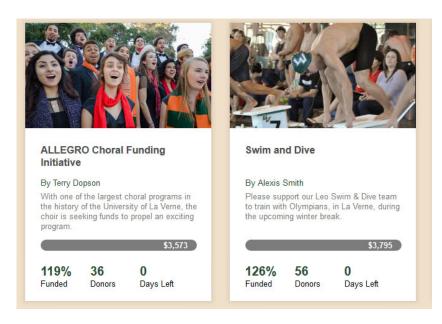


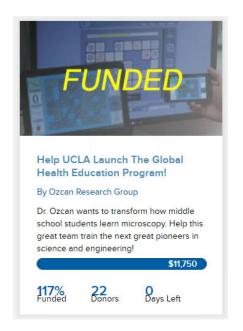
The online giving process is fast, easy and secure.



Crowdfunding

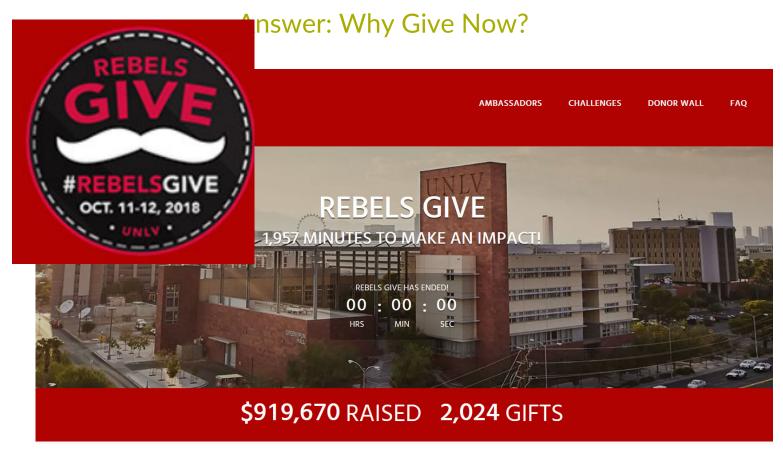
Mobile, social, directed giving







Giving Days





Giving Day 2.0

Answer: Okay, but why now?

ADD EXAMPLES



Targeted Digital Advertising

Reach your supporters where they spend their time

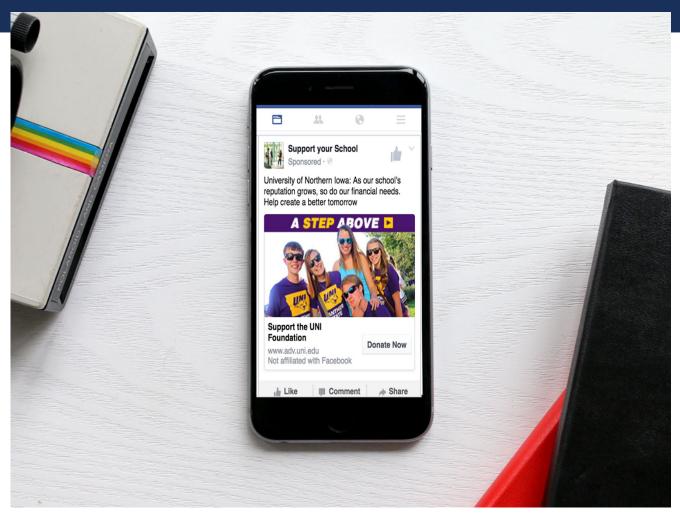
Investment in Digital Advertising Divided by Total Online Revenue



TOP CHARITIES: \$.12 per dollar raised.

\$.03 per dollar raised.

Source: M+R 2016 Benchmarking Report





Retargeting

Bring that traffic back

- Giving Page
- Event Page
- Survey Page





Ungray your donor stories

Young alumni stay faithful

Donor Profile: Jeannie '06 and Kenn Ludwig '07

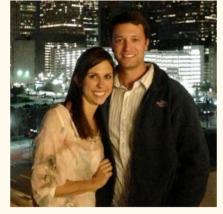
Type of Gift

Members of the Golden Swan Gift Society and faithful donors to the Impact Fund.

What is your relationship to Millersville University?

I graduated from Millersville University in 2006 with a bachelor's in business administration, concentrations in marketing and management.

Why did you choose to make a gift to the University?



In addition to the classes I took, I benefited from many of the resources Millersville had to offer – including career services, intramural sports and various clubs – all of which helped shape who I am today, both personally and professionally. I wanted to give back to support giving current Millersville students the same opportunity.

Millersville University where giving matters



Develop Actionable Surveying

Ask, then don't ignore





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Ask, then don't ignore

CHAD TO PROVIDE SURVEY EXAMPLES FROM UNLV



Donor-Generated Content

Tell them what THEY said

Potential example from UNLV donor journey, Brian to create word cloud



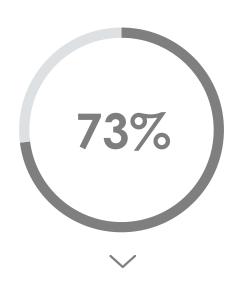
Recurring Giving

25% Renewal of New Single Gift Donors80% Renewal of New Recurring Donors

Source: Network for Good

RUFFALO NOEL LEVITZ





of Millennial alumni plan to donate to their alma mater



of them would donate to another cause first

but...



Connect to Millennial cause centers:











Brand your annual giving

Because the brand matters

Add examples from corporate branding, Chad examples UNLV or others



Create cool events

Drinks with the president is so 1982



YOU HAVE THE PEOPLE AND IDEAS TO POWER THE BEST EVENTS



Partner with Career Services

Alumni want and need help



RUFFALO NOEL LEVITZ | RECOMMENDATIONS





Recurring Giving

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Provide Options

More designations can mean more giving

Chad example of more giving based on designations at OSU, potential pics/stat.



It's about engagement

Focus on engaging alumni, and create actionable scores

• Brian to talk with Chad and add information/pics about engagement scoring.



Focus on the donor lifecycle

Measure current vs. future state

• Chad example

SO KILLER MOVES

PICK 5 TO TRY NOW AND TAG US IN.

THE PRESENTERS



"the FundMaster"



"The Evil Professor"

