



**Appendix H: Adult Student Priorities Survey**  
**Accrediting Council for Independent Colleges and Schools (ACICS)**  
**Accreditation Criterion as of August 2012**

Item Number	Survey Item	ACICS General Criteria	IEP Retention	IEP Placement	IEP Learning Outcomes	IEP Graduate Satisfaction	IEP Employer Satisfaction
1	Adult students are made to feel welcome at this institution.	3-1-111, 3-1-200, 3-1-400	x				
2	Faculty care about me as an individual.	3-1-400, 3-1-441-b, 3-1-512, 3-1-512-b, 3-1-600, 3-2-106, 3-3-305	x		x		
3	Classes are scheduled at times that are convenient for me.	3-1-513-b	x				
4	The content of the courses within my major is valuable.	1-2-100-c, 3-1-500, 3-1-512-b, 3-1-532-b, 3-3-201, 3-3-203, 3-4-201, 3-4-203, 3-5-201, 3-5-203, 3-6-401, 3-7-401	x		x		x
5	Classroom locations are safe and secure for all students.	3-1-200, 3-1-600, 3-1-601, 3-1-602, 3-1-700	x				

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6	Financial aid counselors are helpful to adult students.	3-1-414, 3-1-431, 3-1-434, 3-1-435, 3-1-441-d, 3-1-701, 3-1-702	x				
7	The staff at this institution are caring and helpful.	3-1-400	x			x	
8	My academic advisor is available at times that are convenient for me.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x				
9	Billing policies are reasonable for adult students.	3-1-435, 3-1-441-d	x				
10	Admissions representatives are knowledgeable.	3-1-412, 3-1-412-a, 3-1-413, 3-1-414, 3-1-700, 3-1-701, 3-1-702, 3-1-703, 3-1-704, 3-6-604, 3-6-800, 3-7-604, 3-7-800	x				

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11	My academic advisor is concerned about my success as an individual.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-441-b, 3-1-500, 3-1-701, 3-1-702, 3-6-100, 3-7-100	x				
12	Computer labs are adequate and accessible for adult students.	3-1-531-a, 3-1-531-c, 3-1-600, 3-1-601, 3-2-200	x				
13	The amount of student parking is adequate.	3-1-400, 3-1-531-a	x				
14	Faculty are fair and unbiased in their treatment of individual students.	3-1-400, 3-1-441-b, 3-1-512-b, 3-1-541	x		x		
15	Library resources and services are adequate for adults.	3-1-400, 3-1-800, 3-3-401, 3-4-401, 3-5-401, 3-6-701, 3-7-701	x				
16	I am able to register for classes I need with few conflicts.	3-1-400, 3-1-513-b, 3-1-517	x				
17	Business office hours are convenient for adult students.	3-1-400, 3-1-531-a	x				

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18	Parking lots are well-lighted and secure.	3-1-200, 3-1-600, 3-1-601, 3-1-602, 3-1-700	x				
19	My academic advisor is knowledgeable about requirements in my major.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x				
20	Registration processes are reasonable and convenient for adults.	3-1-400, 3-1-513-b, 3-1-517	x				
21	Tuition paid is a worthwhile investment.	3-1-510, 3-1-512, 3-1-600, 3-1-601, 3-2-204	x				
22	Security staff respond quickly in emergencies.	3-1-200, 3-1-600, 3-1-601, 3-1-602, 3-1-700	x				
23	Adequate financial aid is available for most adult students.	3-1-414, 3-1-431, 3-1-434, 3-1-435, 3-1-441-d, 3-1-701, 3-1-702	x				

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24	There is a commitment to academic excellence at this institution.	3-1-500, 3-1-510, 3-1-512, 3-1-512-c, 5-1-514, 3-1-531-a, 3-1-531-c, 3-1-532-b, 3-1-541, 3-1-600, 3-1-601, 3-1-704	x				
25	Admissions representatives respond to adult students' unique needs.	3-1-412, 3-1-412-a, 3-1-441-b	x				
26	Faculty provide timely feedback about my progress.	3-1-400, 3-1-500, 3-1-510, 3-1-512, 3-1-541, 3-1-600	x		x		
27	This institution has a good reputation within the community.	3-1-400, 3-1-512-c	x				x
28	My academic advisor is accessible by telephone and e-mail.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x				
29	I seldom get the "run-around" when seeking information at this institution.	3-1-111, 3-1-200, 3-1-400	x				

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30	Academic support services adequately meet the needs of adult students.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x				
31	I am able to register for classes by personal computer, fax, or telephone.	3-1-400, 3-1-513-b, 3-1-517	x				
32	My classes provide opportunities to improve my technology skills.	1-2-100-c, 3-1-500, 3-1-512, 3-1-532-a, 3-1-532-c	x				
33	Channels are readily available for adult students to express complaints.	3-1-202-d, 3-1-400	x				
34	I receive complete information on the availability of financial aid.	3-1-414, 3-1-431, 3-1-434, 3-1-435, 3-1-441-d, 3-1-701, 3-1-702	x				

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35	The quality of instruction I receive in my program is excellent.	3-1-500, 3-1-512, 3-1-532-a , 3-1-532-c, 3-1-541, 3-1-543, 3-1-600, 3-2-101, 3-2-102, 3-2-105, 3-2-106, 3-3-301, 3-3-302, 3-3-303, 3-3-304, 3-3-305, 3-3-406, 3-4-301, 3-4-302, 3-4-303, 3-4-304, 3-4-406, 3-5-301, 3-5-302, 3-5-303, 3-5-304, 3-5-406	x		x		
36	Vending or snack bar food options are readily available.	3-1-400, 3-1-601	x				
37	Part-time faculty are competent as classroom instructors.	3-1-400, 3-1-500, 3-1-510, 3-1-512, 3-1-541, 3-1-600	x				
38	Career services are adequate and accessible for adult students.	3-1-441-c	x	x		x	x

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39	This institution responds quickly to my requests for information.	3-1-400	x				
40	Faculty are usually available for adult students outside the classroom by phone, by e-mail or in-person.	3-1-400, 3-1-423, 3-1-441, 3-1-441-a, 3-1-441-b, 3-1-531-a, 3-1-600	x				
41	Major requirements are clear and reasonable.	3-1-513-a, 3-1-532-b, 3-1-700, 3-1-701, 3-1-702, 3-3-201, 3-4-201, 3-5-201, 3-6-401, 3-7-401	x		x		
42	Nearly all faculty are knowledgeable in their field.	3-1-541, 3-1-600, 3-2-102, 3-3-302, 3-4-302, 3-5-302, 3-6-502, 3-7-502	x		x		
43	This institution offers a variety of payment plans for adult students.	3-1-435, 3-1-441-d	x				
44	When students enroll at this institution, they develop a plan to complete their degree.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x				



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45	I am able to complete most of my enrollment tasks in one location.	3-1-414, 3-1-441-d	x				
46	This institution provides timely responses to student complaints.	3-1-202-d, 3-1-400	x				
47	Bookstore hours are convenient for adult students.	3-1-400, 3-1-531-a, 3-1-531-c, 3-1-600	x				
48	I am aware of whom to contact for questions about programs and services.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x				
49	There are sufficient options within my program of study.	3-1-512, 3-1-512-b, 3-1-513-a	x				
50	My advisor helps me apply my academic major to specific career goals.	3-1-413, 3-1-423, 3-1-441, 3-1-441-a, 3-1-701, 3-1-702	x			x	x
51	Campus item 1						
52	Campus item 2						
53	Campus item 3						
54	Campus item 4						
55	Campus item 5						
56	Campus item 6						
57	Campus item 7						

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58	Campus item 8						
59	Campus item 9						
60	Campus item 10						
61	Campus item 11						
62	Campus item 12						
63	Campus item 13						
64	Campus item 14						
65	Campus item 15						
66	Campus item 16						
67	Campus item 17						
68	Campus item 18						
69	Campus item 19						
70	Campus item 20						
71	Cost as factor in decision to enroll.	3-1-510, 3-1-512, 3-1-600, 3-1-601, 3-2-204					
72	Financial aid/scholarship opportunities as factor in decision to enroll.	3-1-414, 3-1-431, 3-1-434, 3-1-435, 3-1-441-d, 3-1-701, 3-1-702					

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73	Academic reputation as factor in decision to enroll.	3-1-500, 3-1-512, 3-1-532-a , 3-1-532-c, 3-1-541, 3-1-543, 3-1-600, 3-2-101, 3-2-102, 3-2-105, 3-2-106, 3-3-301, 3-3-302, 3-3-303, 3-3-304, 3-3-305, 3-3-406, 3-4-301, 3-4-302, 3-4-303, 3-4-304, 3-4-406, 3-5-301, 3-5-302, 3-5-303, 3-5-304, 3-5-406					
74	Size of institution as factor in decision to enroll.	3-1-601					
75	Future employment opportunities as factor in decision to enroll.	n/a					
76	Recommendations from family/friends/employer as factor in decision to enroll.	n/a					

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77	Campus location (close to home/work) as factor in decision to enroll.	n/a					
78	Availability of evening/weekend courses as factor in decision to enroll.	3-1-513-b					
79	Personalized attention prior to enrollment as factor in decision to enroll.	3-1-412, 3-1-412-a					